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December 6, 2024

Leslie Palmer, Director  
Safety and Enforcement Division  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102

**Re: Liberty Post-Event Report on Public Safety Power Shutoff (“PSPS”) Event on November 20, 2024**

Dear Director Palmer:

Liberty Utilities (CalPeco Electric) LLC (“Liberty”) respectfully submits the attached report regarding its PSPS event on November 20, 2024, in compliance with PSPS Post-Event Reporting requirements in Resolution ESRB-8 and California Public Utilities Commission (“CPUC”) Decision (“D.”) 19-05-042, D.20-05-051, D.21-06-014 and D.21-06-034. This report has been verified by an officer of Liberty in accordance with Rule 1.11 of the Commission’s Rules of Practice and Procedure.

Sincerely,

A handwritten signature in black ink, appearing to read "Jordan Parrillo".

Jordan Parrillo  
Manager, Regulatory Affairs  
Liberty

cc: [ESRB\\_CompplianceFilings@cpuc.ca.gov](mailto:ESRB_CompplianceFilings@cpuc.ca.gov)

Ronald DeMayo, [Ronald.DeMayo@cpuc.ca.gov](mailto:Ronald.DeMayo@cpuc.ca.gov)

Anthony Noll, [Anthony.Noll@cpuc.ca.gov](mailto:Anthony.Noll@cpuc.ca.gov)



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**Liberty Utilities (CalPeco Electric) LLC  
Public Safety Power Shutoff (“PSPS”) Post-Event Reporting for  
November 20, 2024, PSPS Event**

**Submitted to:  
California Public Utilities Commission  
Director of the Safety and Enforcement Division  
December 6, 2024**



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# 1 Executive Summary

## 1.1 Brief description of the PSPS event starting from the time when the utility's Emergency Operation Center is activated until service to all customers have been restored.

Liberty Utilities (CalPeco Electric) LLC ("Liberty") submits this post-event report in compliance with California Public Utilities Commission's PSPS post event requirements. The PSPS event occurred on November 20, 2024, and impacted customers in the Markleeville, Woodfords, and Desolation Hotel (Hope Valley) areas in Alpine County and the Topaz, Coleville, and Walker areas in Mono County. A summary of the timeline for this event is provided below.

In the afternoon of November 19, 2024, Liberty's fire science experts identified high fire risk for the Muller 1296 circuit and the Topaz 1202 circuit due to high wind gusts and low relative humidity in the Markleeville, Woodfords, and Desolation Hotel (Hope Valley) areas of Alpine County and the Topaz, Coleville, and Walker areas of Mono County. These conditions were forecasted to begin on November 20, 2024, at approximately 2:00 a.m.

In response to this forecasted fire weather, on November 19, 2024, Liberty activated its Emergency Operations Center ("EOC") to monitor the forecasted extreme weather conditions in the aforementioned areas. In addition, Liberty also activated its dedicated PSPS Incident Management Team ("IMT") on November 19, 2024, at approximately 4:00 p.m. to monitor the potential of a de-energization event. Liberty began sending notifications of the potential PSPS to Public Safety Partners ("PSPs"), Critical Facilities and Infrastructure ("CFI") customers and other customers in scope.

On November 20, 2024, at approximately 4:30 a.m., as a result of extreme weather conditions, Liberty de-energized approximately 709 customers in Alpine County. On November 20, 2024, at approximately 6:49 a.m., as a result of extreme weather conditions, Liberty also de-energized approximately 782 customers in Mono County. The PSPS event concluded on November 20, 2024, at 9:55 p.m. and power was restored to all impacted customers. Liberty's EOC and IMT de-mobilized on November 21, 2024, at approximately 7:00 a.m.

Liberty Utilities (CalPeco Electric) LLC Post Event Report on November 20, 2024, PSPS Event

1.2 A table including the maximum numbers of customers notified and actually deenergized; number of counties de-energized; number of tribes de-energized; number of Medical Baseline customers de-energized; number of transmission and distribution circuits de-energized; damage/hazard count; number of critical facilities and infrastructure de-energized. Hazards are conditions discovered during restoration patrolling or operations that might have caused damages or posed an electrical arcing or ignition risk had PSPS not been executed.

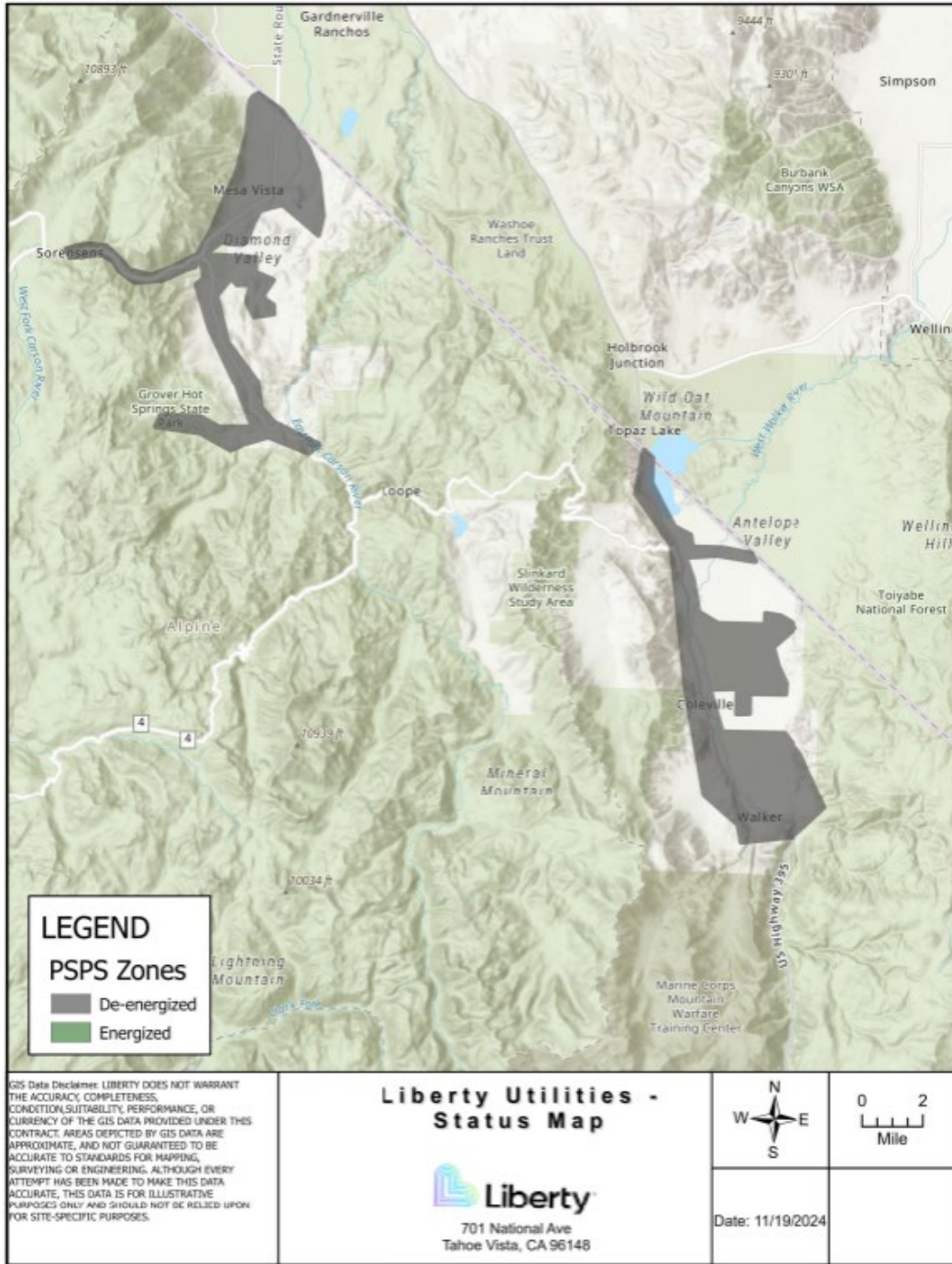
Table 1-1: PSPS Event Summary

Total Customers			De-energized				Number of Circuits			Damage/ Hazard Count
PSPS Notified	De- energized	Cancelled	MBL Customers	Number of Counties	Number of Tribes	Critical Facilities and Infrastructure	Transmission De-energized	Distribution Circuits in Scope	Distribution Circuits De- energized	
1,491	1,491	0	15	2	1	58	0	2	2	2

1.3 A PDF map depicting the de-energized area(s).

The map below depicts the areas in Alpine County and Mono County that were impacted by the PSPS event.

Figure 1-1: Map of De-energized Liberty Area, November 20, 2024, PSPS Event



## 2 Decision-Making Process

2.1 A table showing factors considered in the decision to shut off power for each circuit de-energized, including sustained and gust wind speeds, temperature, humidity, and moisture in the vicinity of the de-energized circuits.

Table 2-1: Factors Considered in Decision to De-Energize

Circuit De-energized	Sustained Wind Speed (mph)	Gust Wind Speed (mph)	Relative Humidity (%)	FFWI 1Hr Average	Live Woody Fuel Moisture	1000hr Fuel Moisture (%)
Muller 1296	39.8	66.8	12.2	103.1	75%	11%
Topaz 1202	32.5	61.0	7.4	90.4	75%	11%

2.2 Decision criteria and detailed thresholds leading to de-energization including the latest forecasted weather parameters versus actual weather. Also include a PSPS decision-making diagram(s)/flowchart(s) or equivalent along with narrative description.

Liberty’s de-energization decision making is based primarily on Composite Risk Index (“CRI”), a forecastable estimate of risk from powerline caused fires. CRI considers sustained and gust wind speed, fuel type, topography, and live & dead fuel moisture. It is cast in terms of a percentage of zone-specific thresholds and is intended to be used as a screening criterion, rather than an explicit threshold.

When CRI is forecast to approach 100% of that threshold, additional factors are considered to determine whether proactive de-energization is appropriate. These factors include:

- Recent fuel moisture sampling data
- Forecast sustained and gust speed compared to observations
- Field observations, including blowing debris

As discussed in more detail below, Liberty applied this analysis and considered these factors in its decision to de-energize.

### 1. Muller 1296 Circuit

The primary factors considered in the decision to de-energize this circuit were live fuel moisture values in the area and the fire weather forecast for Muller 1296 R3. Sagebrush fuel moisture was measured at 75% moisture content on 11/11/24, just over one week before the event.

The table below shows the Muller 1296 R3 zonal average forecast from the 2024-11-20 06z High Resolution Rapid Refresh (“HRRR”) model, along with CRI percent of threshold.

Liberty Utilities (CalPeco Electric) LLC Post Event Report on November 20, 2024, PSPS Event

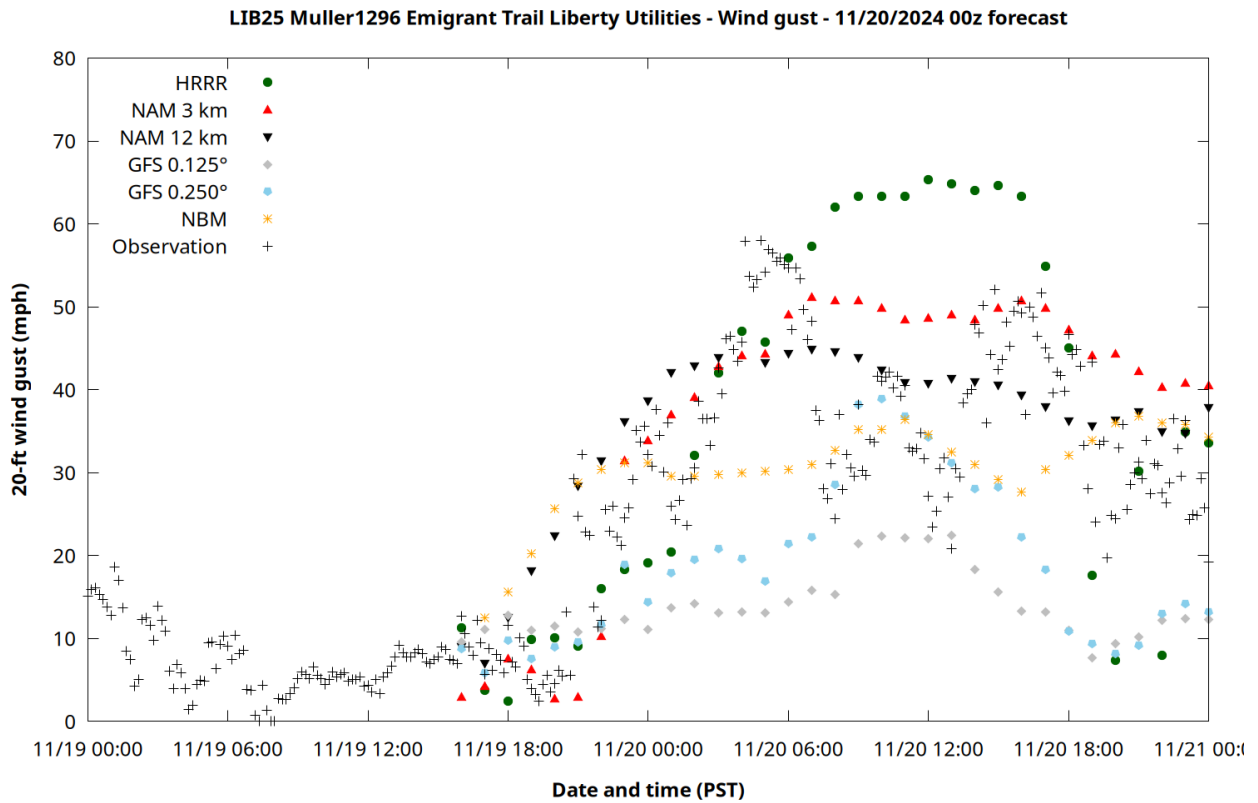
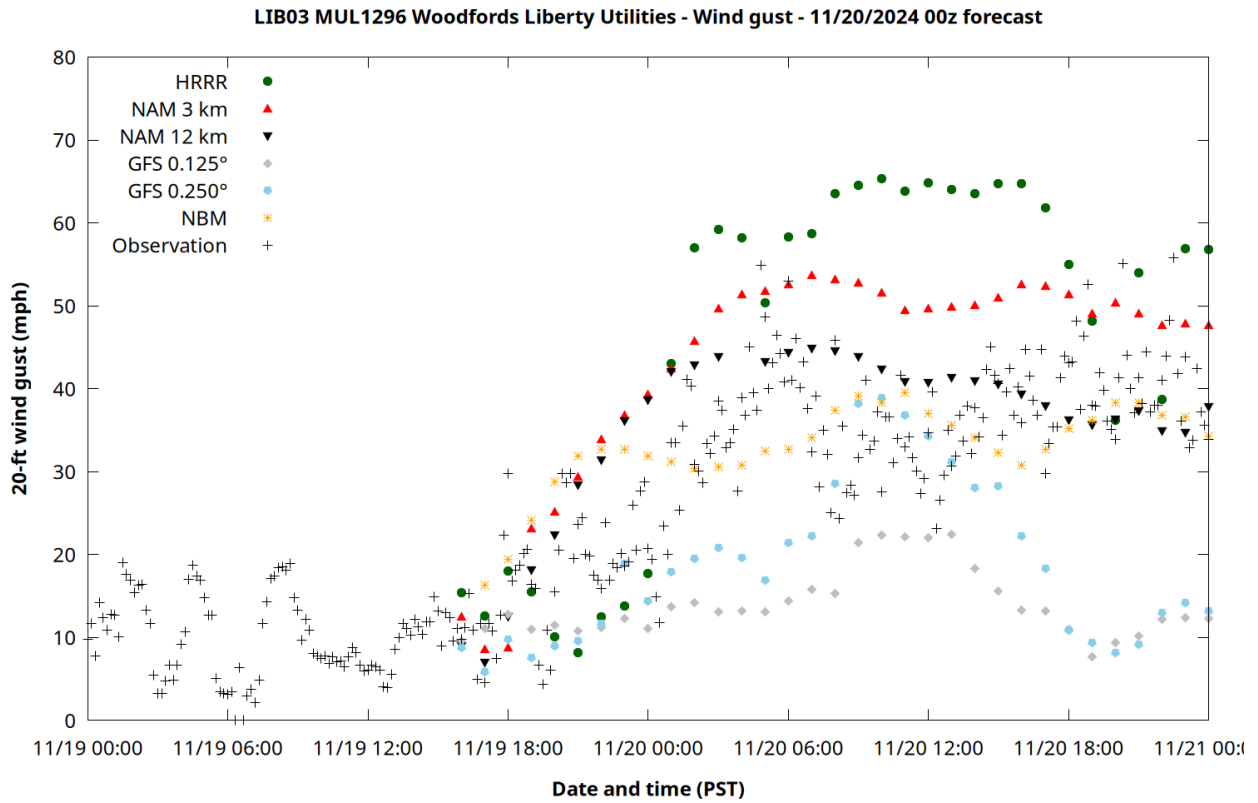
Table 2-2: Muller 1296 zonal average forecast

Time PST	CRI %	Wind speed mph	Wind gust mph	RH %	Temp °F	FFWI -
11/20/2024 6:00	65.0	33.6	57.5	13.2	42.8	86.7
11/20/2024 7:00	74.6	34.6	58.1	12.5	43.2	90.0
11/20/2024 8:00	88.7	35.6	62.5	12.2	46.0	93.3
11/20/2024 9:00	96.0	37.1	63.9	12.4	48.3	97.1
11/20/2024 10:00	96.8	37.2	63.9	12.7	50.2	97.3
11/20/2024 11:00	97.2	37.5	64.2	12.6	52.1	98.3
11/20/2024 12:00	102.3	39.5	66.8	13.0	52.5	103.1
11/20/2024 13:00	98.2	38.6	65.4	13.2	52.1	100.4
11/20/2024 14:00	99.1	39.8	65.5	15.4	51.0	101.1
11/20/2024 15:00	89.2	38.7	64.7	18.8	49.0	94.3
11/20/2024 16:00	78.9	37.2	64.0	21.2	46.9	87.9
11/20/2024 17:00	43.1	26.2	49.5	20.8	45.9	62.0
11/20/2024 18:00	29.1	17.3	40.1	23.2	44.9	39.4
11/20/2024 19:00	26.2	15.9	37.4	32.7	44.5	31.7
11/20/2024 20:00	21.6	16.2	37.5	43.6	43.5	27.6
11/20/2024 21:00	7.1	12.8	23.3	46.8	41.8	20.9
11/20/2024 22:00	10.6	13.4	24.2	49.4	40.9	21.5

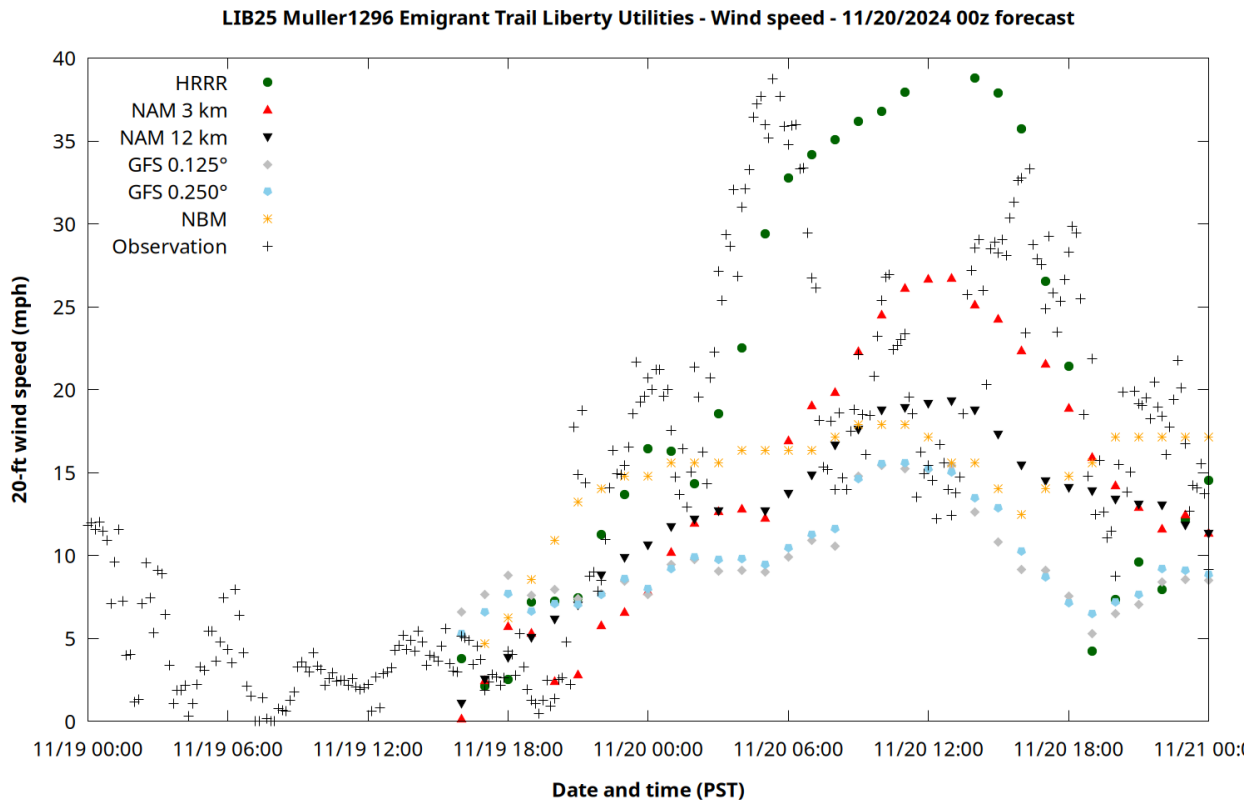
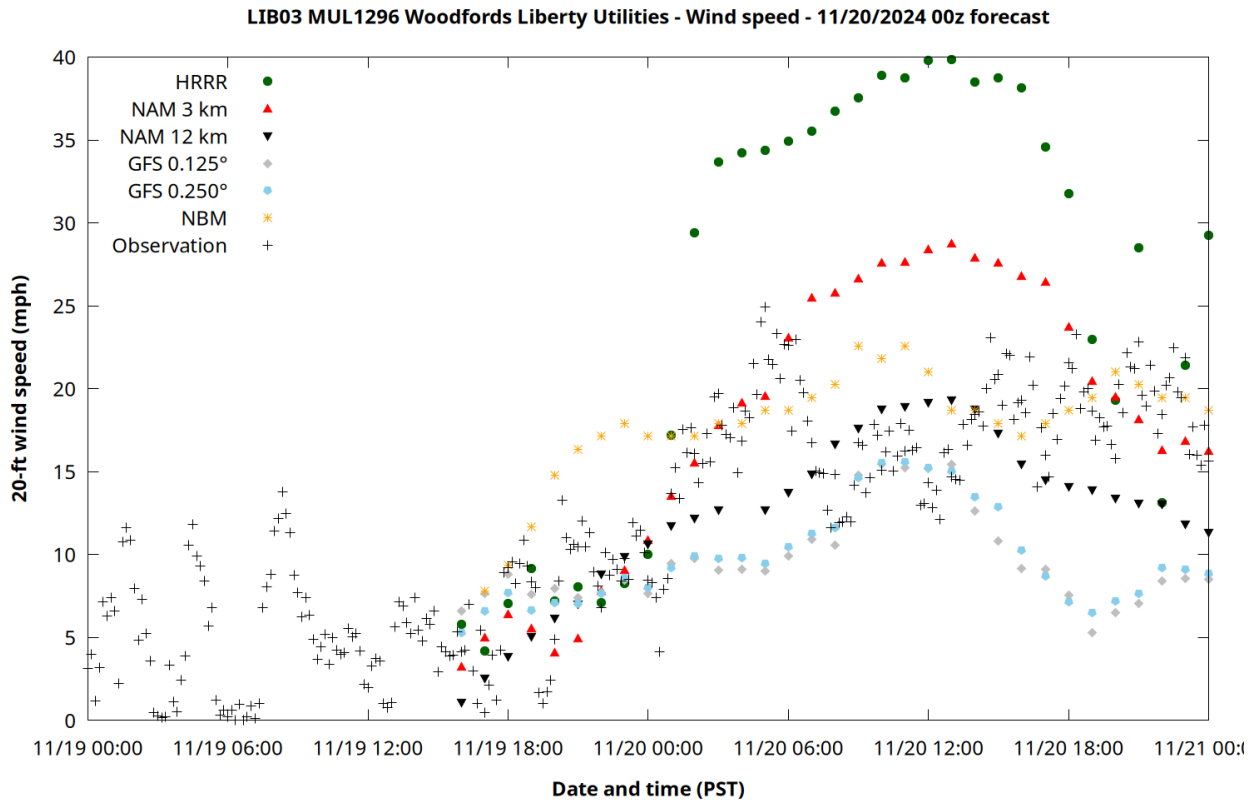
A comparison of forecast vs. observations is presented below for two weather stations on the Muller 1296 circuit.



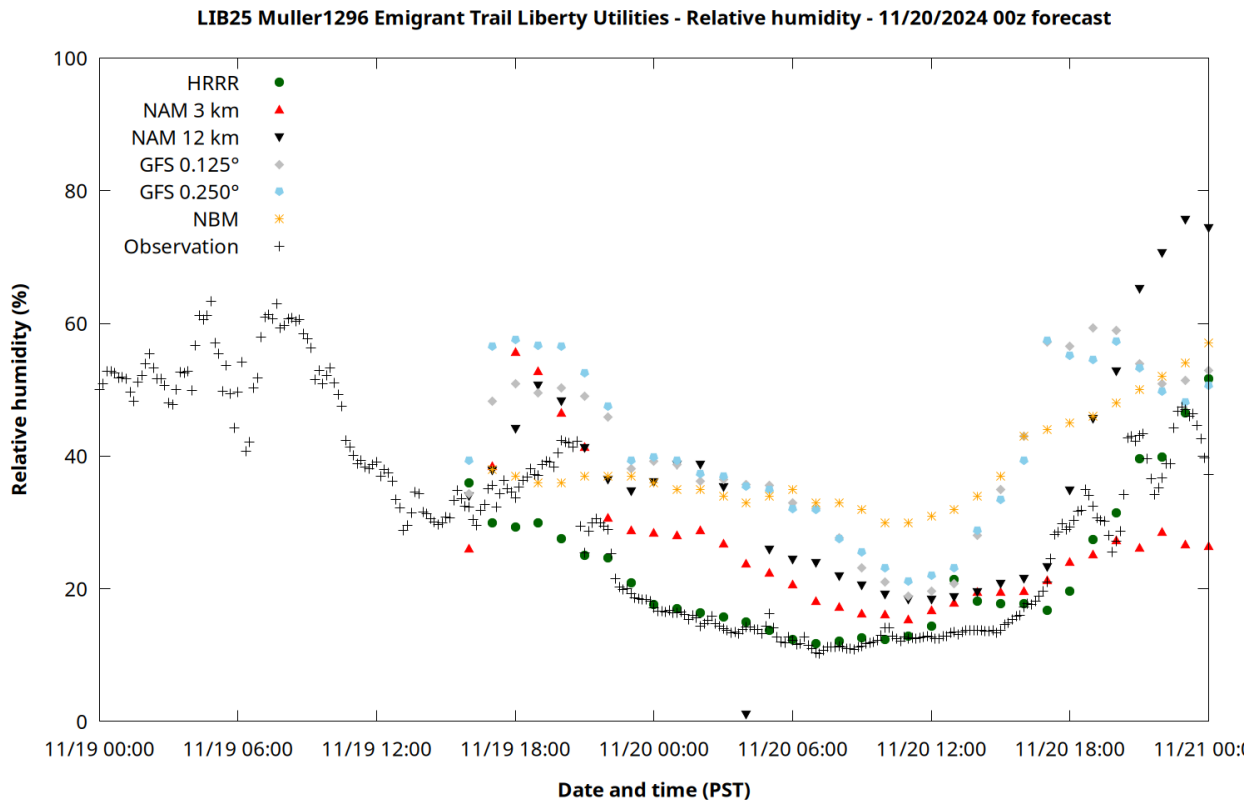
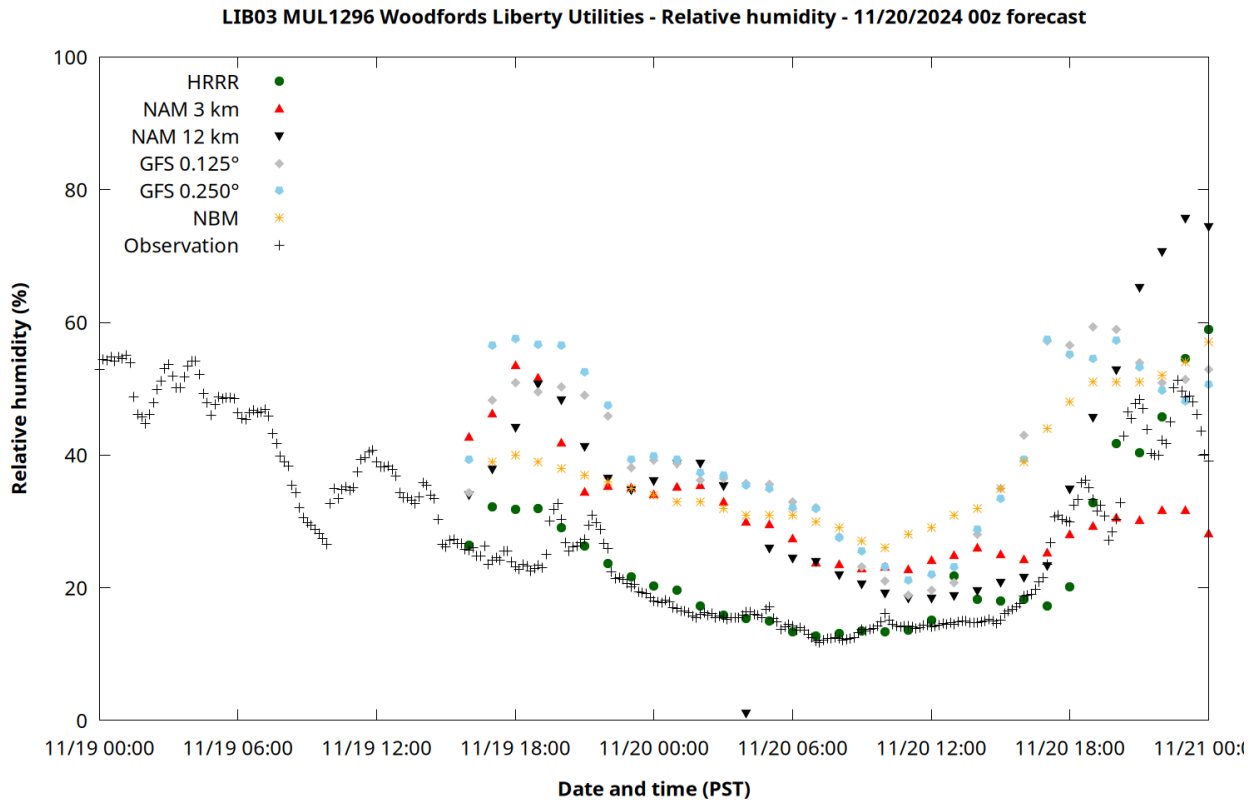
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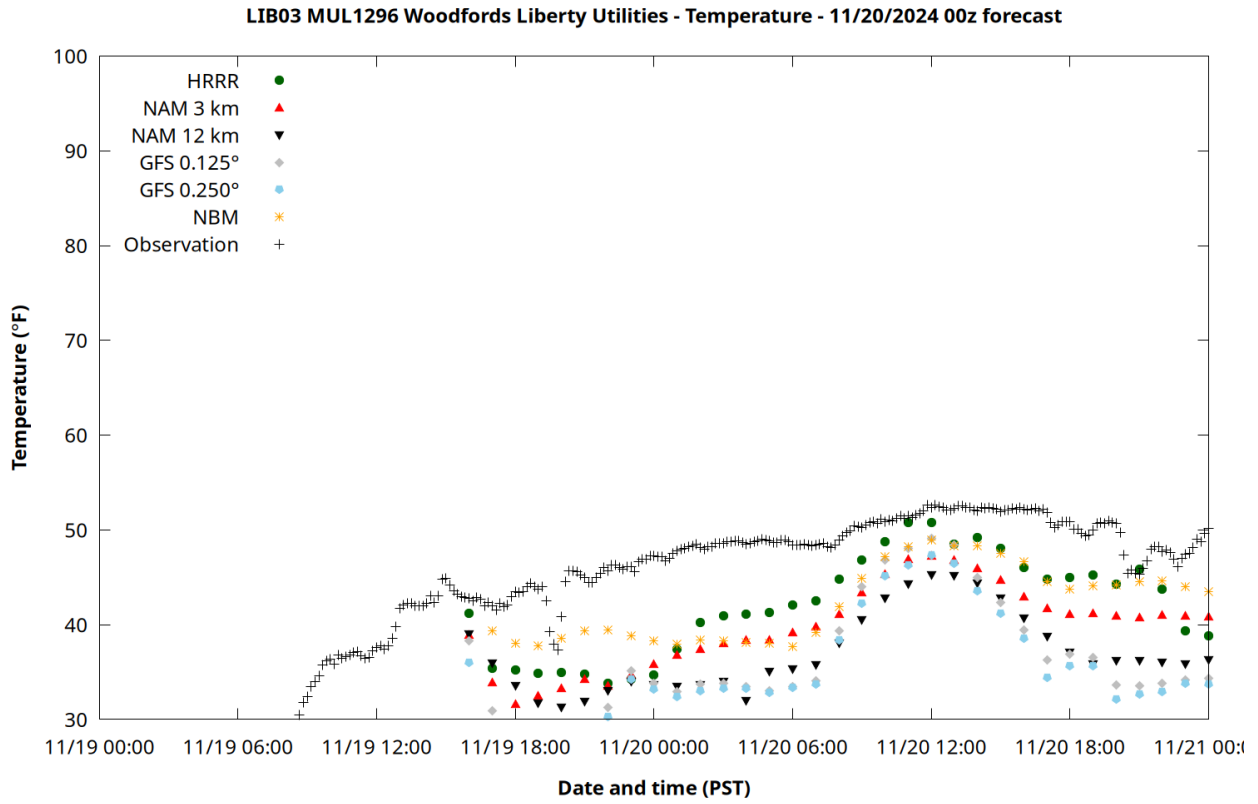
Liberty Utilities (CalPeco Electric) LLC Post Event Report on November 20, 2024, PSPS Event

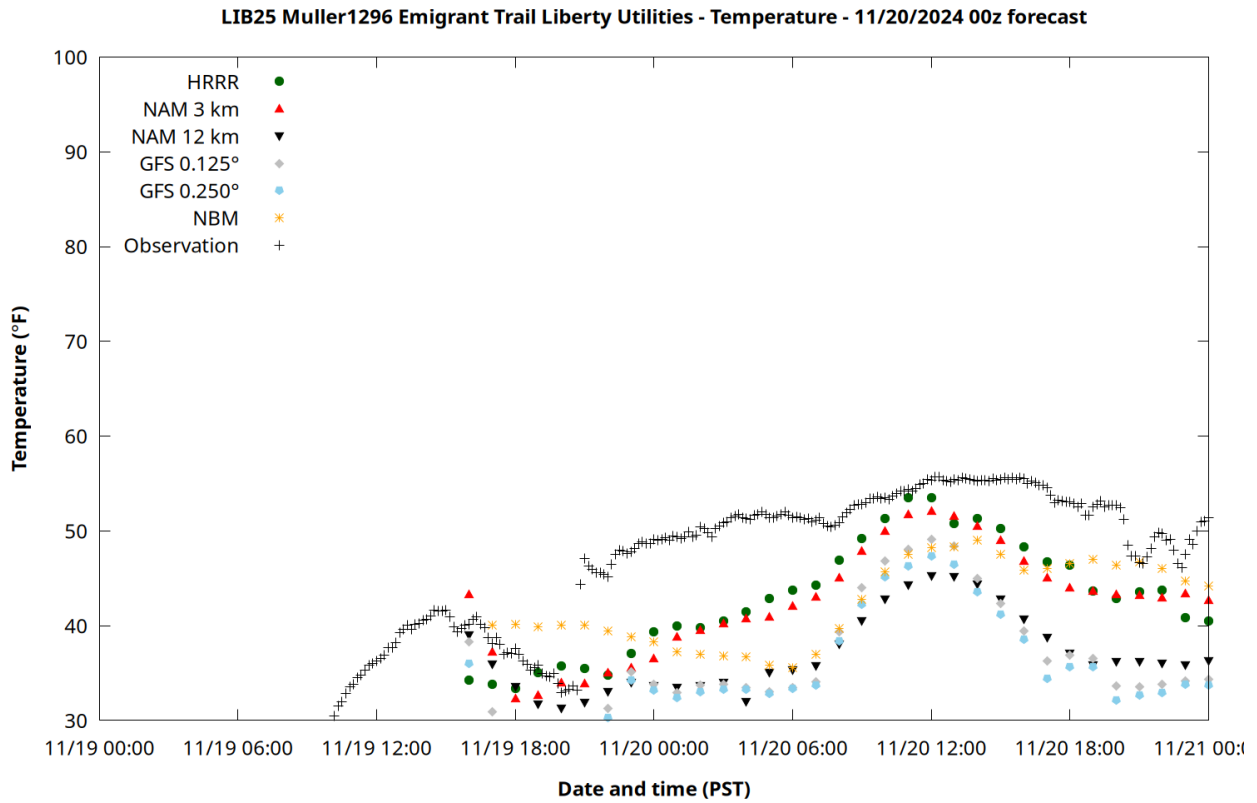


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Liberty Utilities (CalPeco Electric) LLC Post Event Report on November 20, 2024, PSPS Event





## 2. Topaz 1202 Circuit

The primary factors considered in the decision were live fuel moisture values in the area and the fire weather forecast for the Topaz circuit. Sagebrush fuel moisture was measured at 75% moisture content on 11/11/24, just over one week before the event. The table below shows the Topaz circuit zonal average forecast from the 2024-11-20 06z High Resolution Rapid Refresh (HRRR) model, along with CRI percent of threshold.

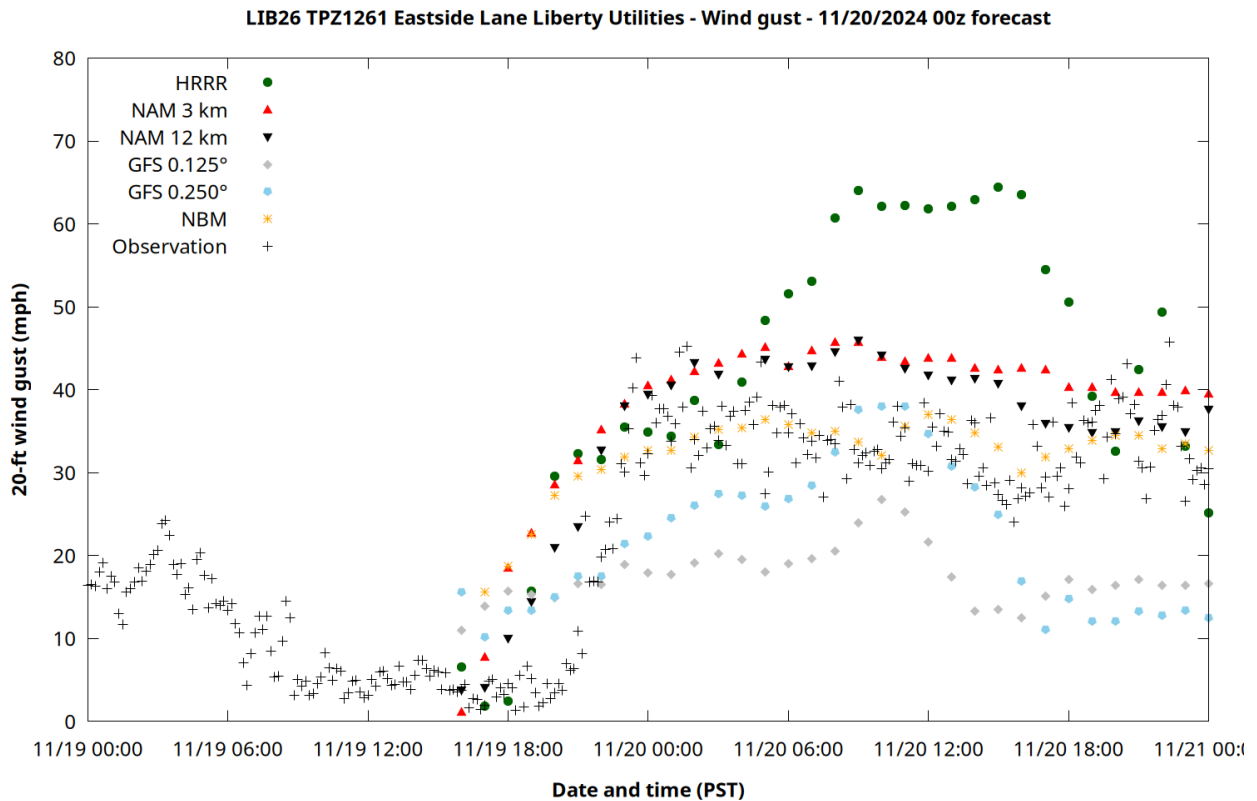
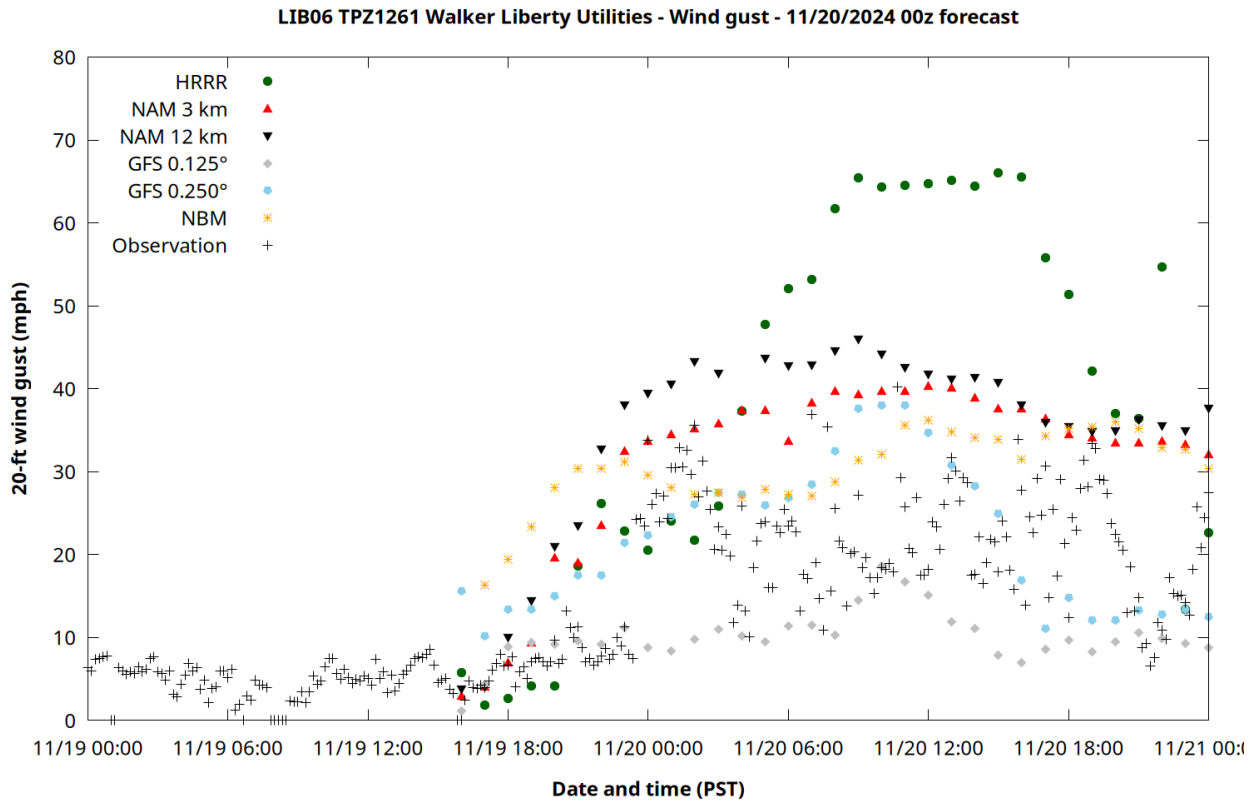
Liberty Utilities (CalPeco Electric) LLC Post Event Report on November 20, 2024, PSPS Event

Table 2-3: Topaz 1202 zonal average forecast

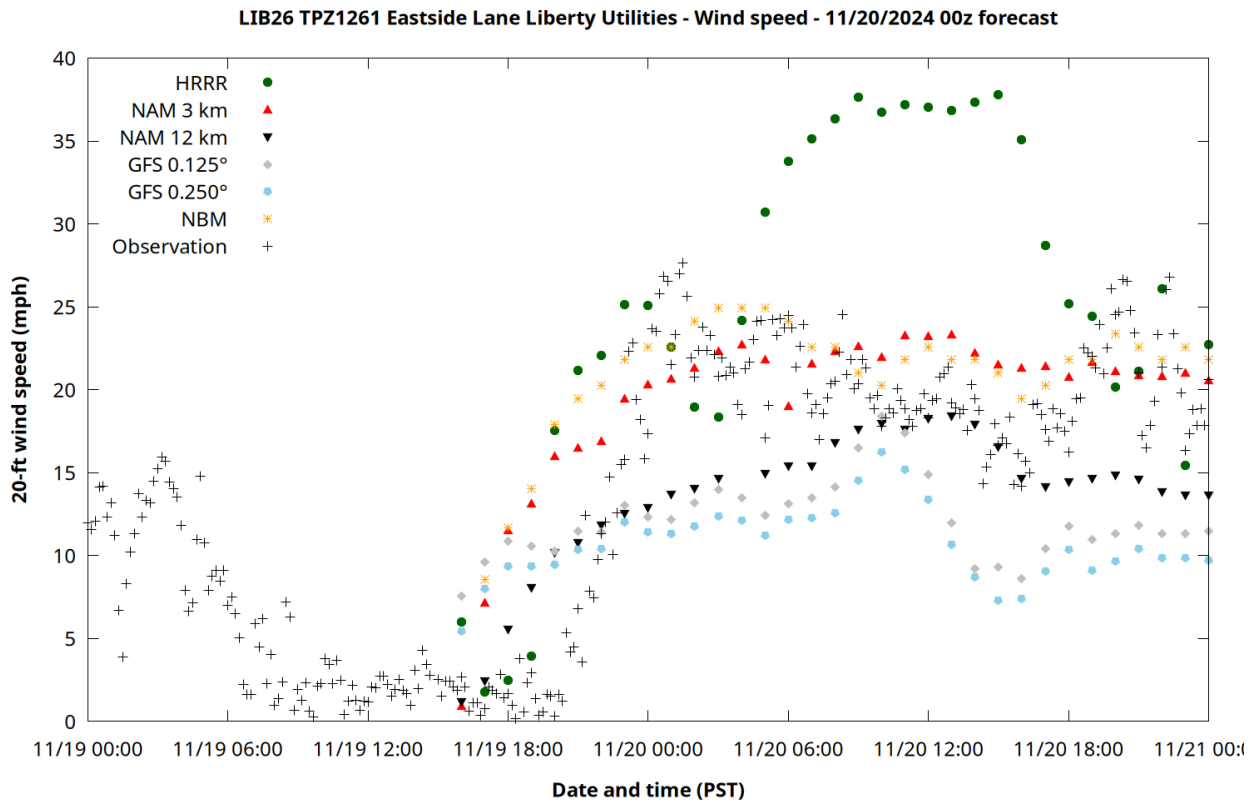
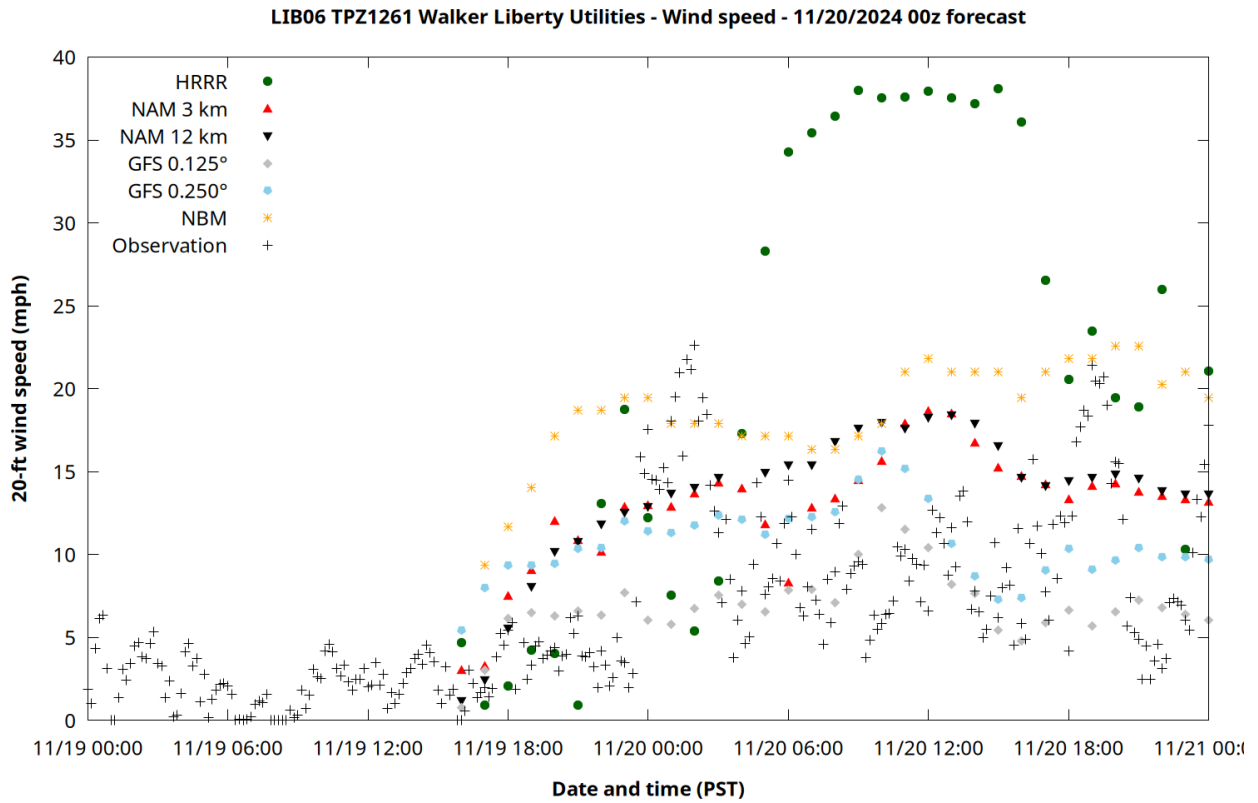
Time PST	CRI %	Wind speed mph	Wind gust mph	RH %	Temp °F	FFWI -
11/20/2024 6:00	19.5	19.5	29.4	7.4	45.0	57.4
11/20/2024 7:00	26.3	21.0	32.8	7.5	45.6	61.5
11/20/2024 8:00	44.1	24.8	48.6	8.2	49.3	71.5
11/20/2024 9:00	74.6	27.3	57.9	8.8	53.3	78.0
11/20/2024 10:00	94.8	32.5	61.0	9.7	55.2	90.4
11/20/2024 11:00	99.9	32.3	60.2	10.9	56.8	86.9
11/20/2024 12:00	98.1	31.5	59.7	11.6	57.4	84.1
11/20/2024 13:00	87.9	30.3	58.2	12.2	57.1	80.3
11/20/2024 14:00	79.3	29.6	57.3	13.4	55.8	77.2
11/20/2024 15:00	65.6	26.1	54.6	14.1	54.2	67.3
11/20/2024 16:00	48.7	20.4	49.8	15.8	52.1	51.4
11/20/2024 17:00	21.0	19.1	33.2	19.1	49.8	46.5
11/20/2024 18:00	17.0	19.2	30.9	22.5	49.4	45.1
11/20/2024 19:00	17.5	19.2	29.7	27.6	49.1	42.4
11/20/2024 20:00	17.2	19.7	29.2	33.4	49.0	40.7
11/20/2024 21:00	21.4	19.2	30.4	37.9	49.0	37.5
11/20/2024 22:00	19.8	19.4	28.5	42.5	48.7	36.0

A comparison of forecast vs. observations is presented below for two weather stations on the Topaz circuit.

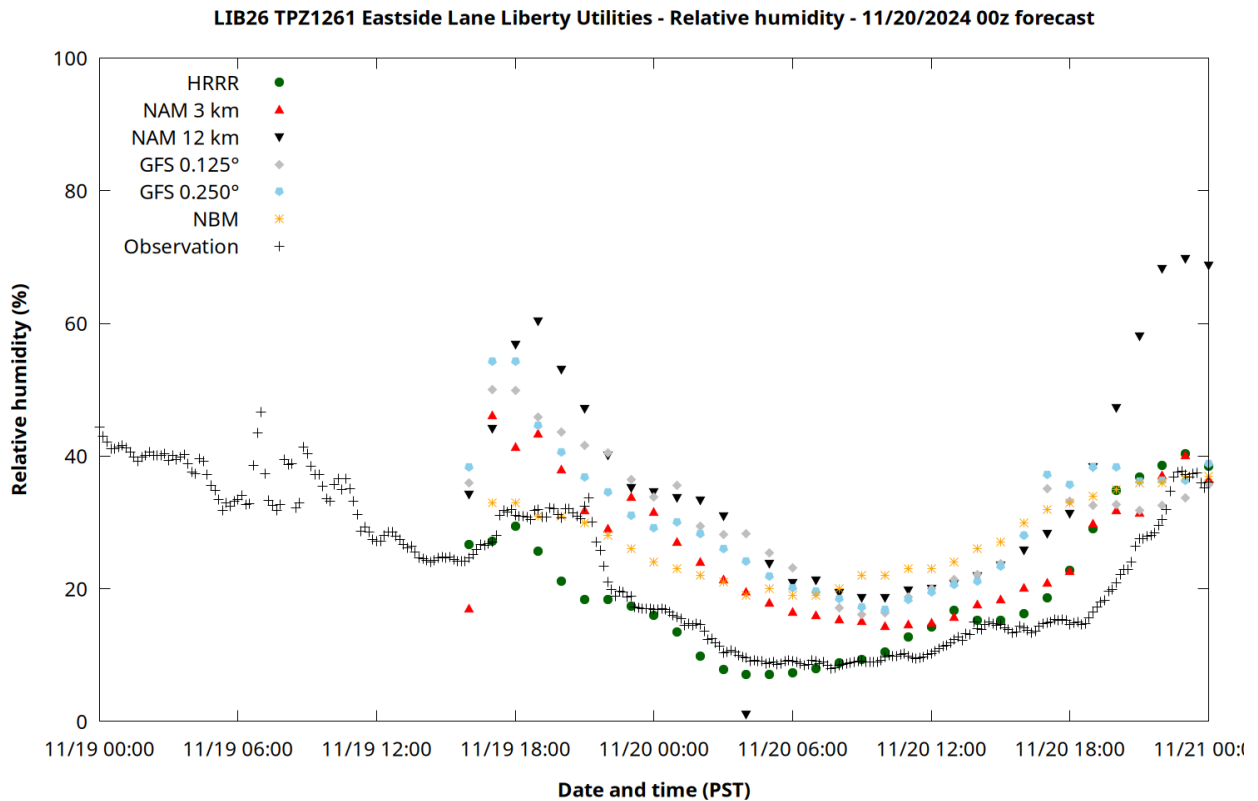
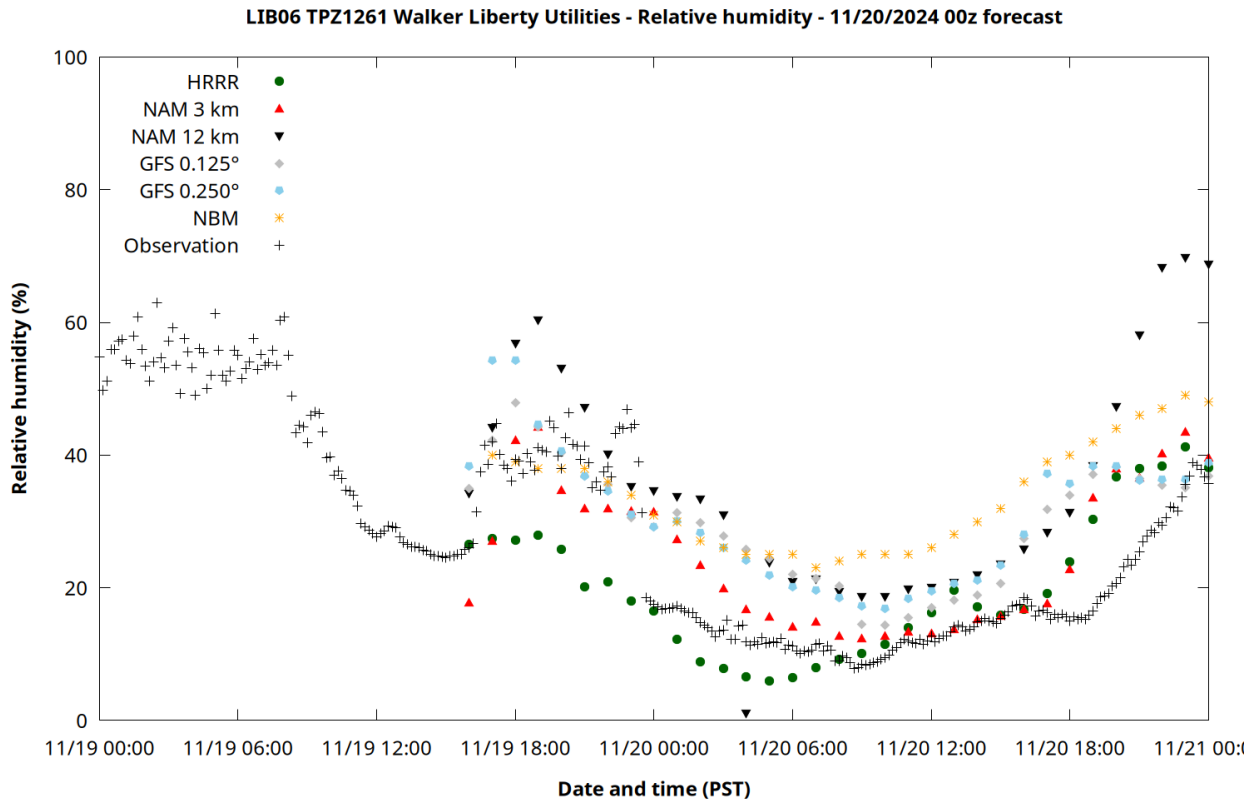
Liberty Utilities (CalPeco Electric) LLC Post Event Report on November 20, 2024, PSPS Event



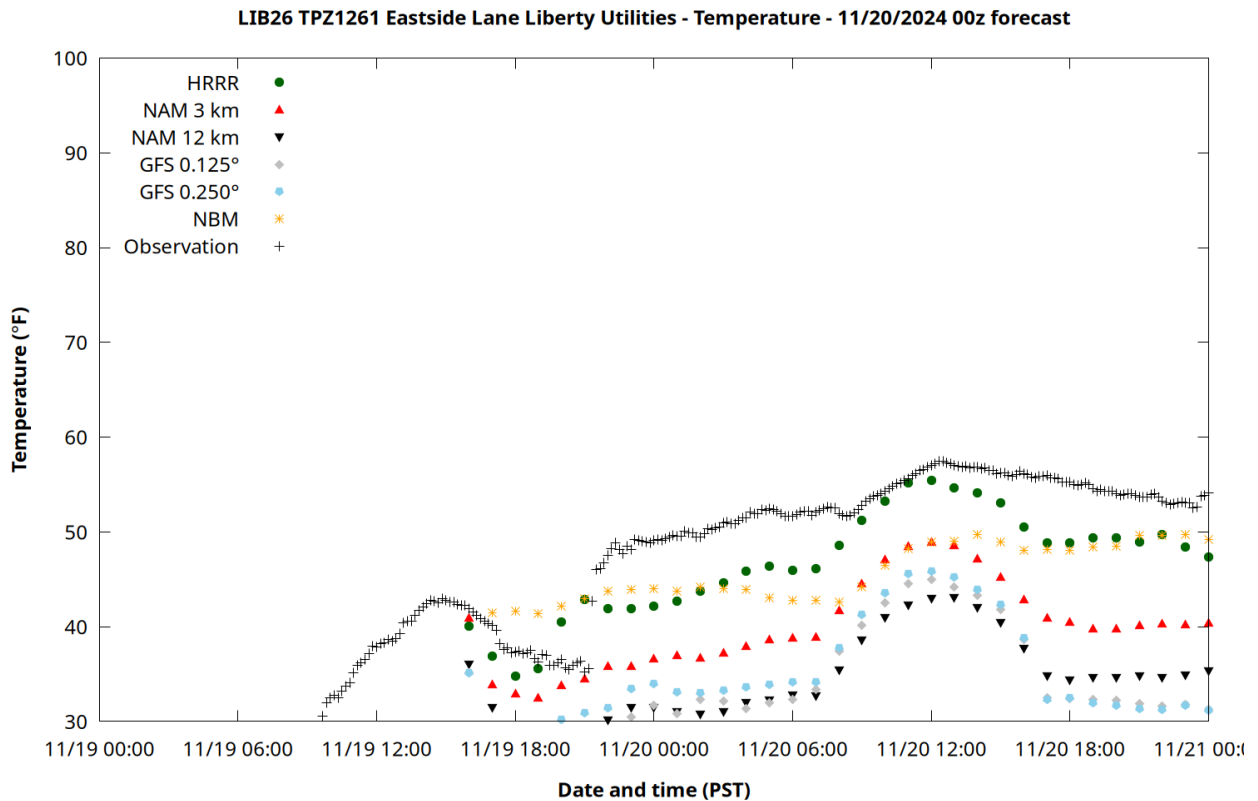
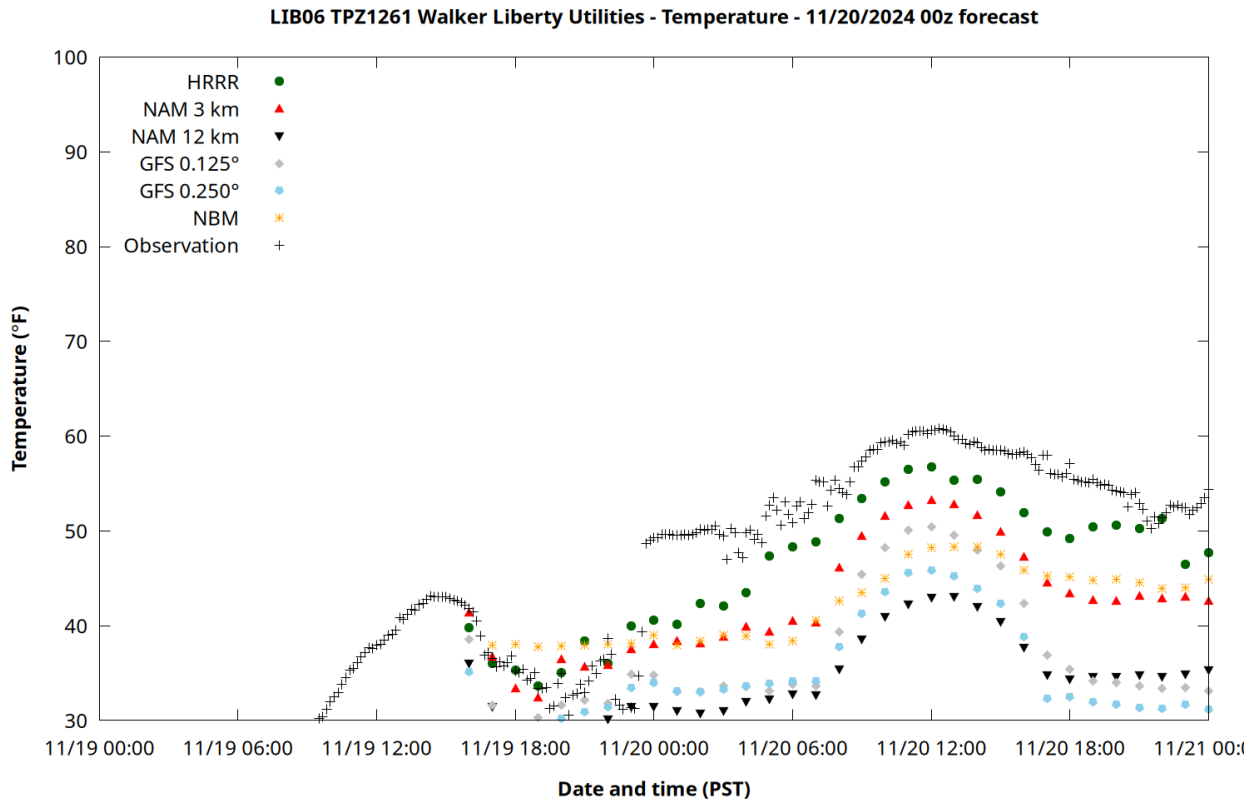
Liberty Utilities (CalPeco Electric) LLC Post Event Report on November 20, 2024, PSPS Event







Liberty Utilities (CalPeco Electric) LLC Post Event Report on November 20, 2024, PSPS Event



2.3 A thorough and detailed description of the quantitative and qualitative factors Liberty considered in calling, sustaining, or curtailing each de-energization event including any fire risk or PSPS risk modeling results, and a specification of the factors that led to the conclusion of the de-energization event.

The quantitative factors that were considered include forecast vs. actual weather conditions and field observations, as discussed above. The de-energization event was concluded when observed wind gusts dropped below 40 mph, and relative humidity rose above 60%. Field observations considered in the decision also included lack of blowing debris and onset of precipitation.

2.4 An explanation of how the utility determined that the benefit of de-energization outweighed potential public safety risks, and analysis of the risks of de-energization against not de-energizing. The utility must identify and quantify customer, resident, and the general public risks and harms from de-energization and clearly explain risk models, risk assessment processes, and how the power disruptions to customers, residents, and the general public is weighed against the benefits of a proactive de-energization.

Liberty's goal, first and foremost, is to protect the community by promoting safety and minimizing risk to avoid unfavorable events. Sometimes, this is at the cost of temporary inconvenience or economic loss. Liberty understands the disruption that occurs to its customers when there is de-energization. As such, Liberty attempts to avoid a PSPS if possible and only when it is safe.

When weighing the decision to de-energize, Liberty works closely with its fire science consultant, CloudFire Inc. Liberty also assessed the real-time wildfire risk model, Pyrecast, which indicated increased danger of a catastrophic wildfire if an ignition were to occur under the weather conditions forecasted. Pyrecast simulated the ignition of hundreds of millions of hypothetical fires across the landscape and models their spread under forecasted weather conditions. This makes it possible to identify areas where rapidly spreading fires may occur.

When considering PSPS, Liberty also considers the impact on vulnerable populations and critical infrastructure. In assessing public safety risk, consideration is given to mitigation strategies in place to assist individuals. Prior to implementing PSPS, Liberty stages resources and staffing at nearby Community Resource Centers to provide electricity to the public during the event. Liberty coordinates closely with public safety partners to help mitigate the impacts to public safety when implementing a PSPS.

Before de-energizing Liberty also weighs the potential catastrophic consequences of not calling PSPS against the economic, logistical, and social costs of doing so.

2.5 Explanation of alternatives considered and evaluation of each alternative.

Liberty considered two potential alternates.

Sectionalization was considered as an alternative although there was no alternate source downstream of the determined PSPS zone to safely feed the remaining portion of the circuit that did not reside within the PSPS zone. As a result, the entire feed downstream of the Muller 1296 circuit was deenergized.

Liberty also considered the use of line operations personnel in the field as an alternative to de-energization to monitor conditions and respond to weather caused outages. As weather observations indicated increased likelihood of a utility caused ignition as well as high likelihood of rapid fire spread, it was determined that on-the-ground resources would not be adequate to respond to and suppress a fire.

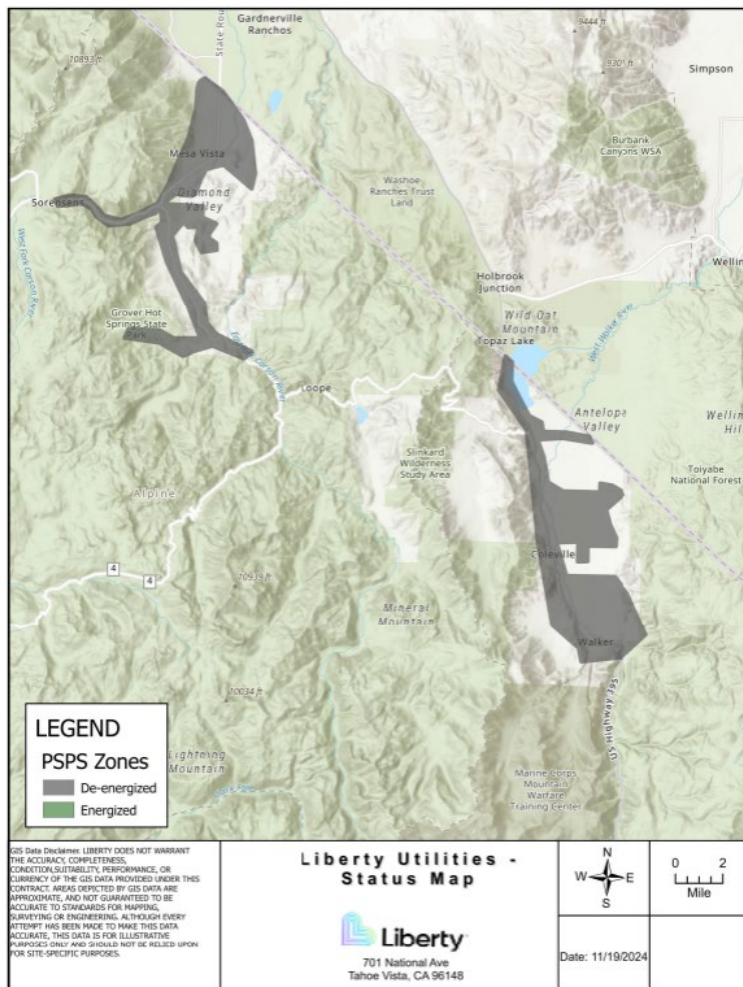
### 3 Description of the Event

#### 3.1 The summary of time, place, and duration of the event, broken down by phase if applicable.

As discussed in Section 1.1. above, this event encompassed Liberty’s Muller 1296 circuit in Alpine County and Liberty’s Topaz 1202 circuit in Mono County. On November 19, 2024, at 4:00 p.m., Liberty activated its EOC. On November 20, 2024, at approximately 4:30 a.m., Liberty de-energized approximately 709 customers in Alpine County. Subsequently on November 20, 2024 at approximately 6:49 a.m., Liberty de-energized approximately 782 additional customers in Mono County. On November 20, 2024, at 9:55 p.m., power was restored to the impacted areas and customers.

Figure 3-1 shows the location of Liberty’s November 20, 2024, PSPS event.

Figure 3-1: Map of De-energized Liberty Area, November 20, 2024, PSPS Event



#### 3.2 A zipped geodatabase file that includes PSPS event polygons of de-energized areas. The file should include items that are required in Section 3.3.

A zipped geodatabase file that includes all information in Section 3.3 is included with this filing.

3.3 A list of circuits de-energized, with the following information for each circuit. This information should be provided in both a PDF and excel spreadsheet.

The following table details the specified information for each circuit de-energized during this PSPS event and has also been included in the required PSPS Event Data Workbook filed with this report.

- County
- De-energization date/time
- Restoration date/time
- “All Clear” declaration date/time
- General Order (GO) 95, Rule 21.2-D Zone 1, Tier 2, or Tier 3 classification or non-High
- Fire Threat District
- Total customers de-energized
- Residential customers de-energized
- Commercial/Industrial customers de-energized
- Medical Baseline (MBL) customers de-energized
- AFN other than MBL customers de-energized
- Other Customers
- Distribution or transmission classification

Table 3-1: Circuits De-Energized During November 20, 2024, PSPS Event

Circuits De-Energized									
County	Circuit Name	De-energization Date	De-energization Time (2400)	All Clear Declaration Date	All Clear Declaration Time (2400)	Restoration Date	Restoration Time (2400)	G.O. 95 Tier HFTD	Distribution/Transmission Classification
Alpine	Muller 1296	11/20/2024	4:30	11/20/2024	18:50	11/20/2024	21:55	2	Distribution
Mono	Topaz 1202	11/20/2024	6:49	11/20/2024	15:00	11/20/2024	16:30	2	Distribution

Circuits De-Energized (continued)									
County	Circuit Name	Residential Customers De-energized	Commercial/Industrial customers De-energized	Medical Baseline customers De-energized	AFN other than MBL customers De-energized	Total customers De-energized <sup>1</sup>	Restoration Time (2400)	G.O. 95 Tier HFTD	Other Customers
Alpine	Muller 1296	606	103	2	191	709	21:55	2	-
Mono	Topaz 1202	634	148	13	208	782	16:30	2	-

<sup>1</sup> Liberty has corrected its circuit-level impacted customer numbers from what was submitted in notifications during the PSPS event.

## 4 Damage and Hazards to Overhead Facilities

### 4.1 Description of all found wind-related damages or hazards to the utility’s overhead facilities in the areas where power is shut off.

On November 20, 2024, Liberty identified a cross arm on the Muller 1296 circuit with braces that appeared to had been rattled loose by the wind. The location was 100–218 Emigrant Trail, Markleeville, CA. Liberty repaired the braces on the cross arm prior to re-energization.

On November 20, 2024, Liberty also identified a transformer on the Topaz 1202 circuit that had a broken top hanger. The location was 241–283 Eastside Road, Coleville, CA. Liberty replaced the damaged transformer prior to re-energization.

### 4.2 A table showing circuit name and structure identifier (if applicable) for each damage or hazard, county that each damage or hazard is located in, whether the damage or hazard is in a High Fire Threat District (HFTD) or non-HFTD and the type of damage/hazard.

Table 4-1: Damage and Hazards Found During November 20, 2024, PSPS Event

Circuit Name	Structure Identifier	County	G.O. 95 Tier HFTD	Type of Damage/ Hazard
Muller 1296	214628	Alpine	2	Crossarm braces loose
Topaz 1202	265641	Mono	2	Transformer top hanger broken

### 4.3 A zipped geodatabase file that includes the PSPS event damage and hazard points. The file should include fields that are in the table above.

A zipped geodatabase file that includes all information in Section 4.2 is included with this filing.

4.4 A PDF map identifying the location of each damage or hazard.

Figure 4-1: Map 1 of Damage and Hazards Found During November 22, 2024, PSPS Event

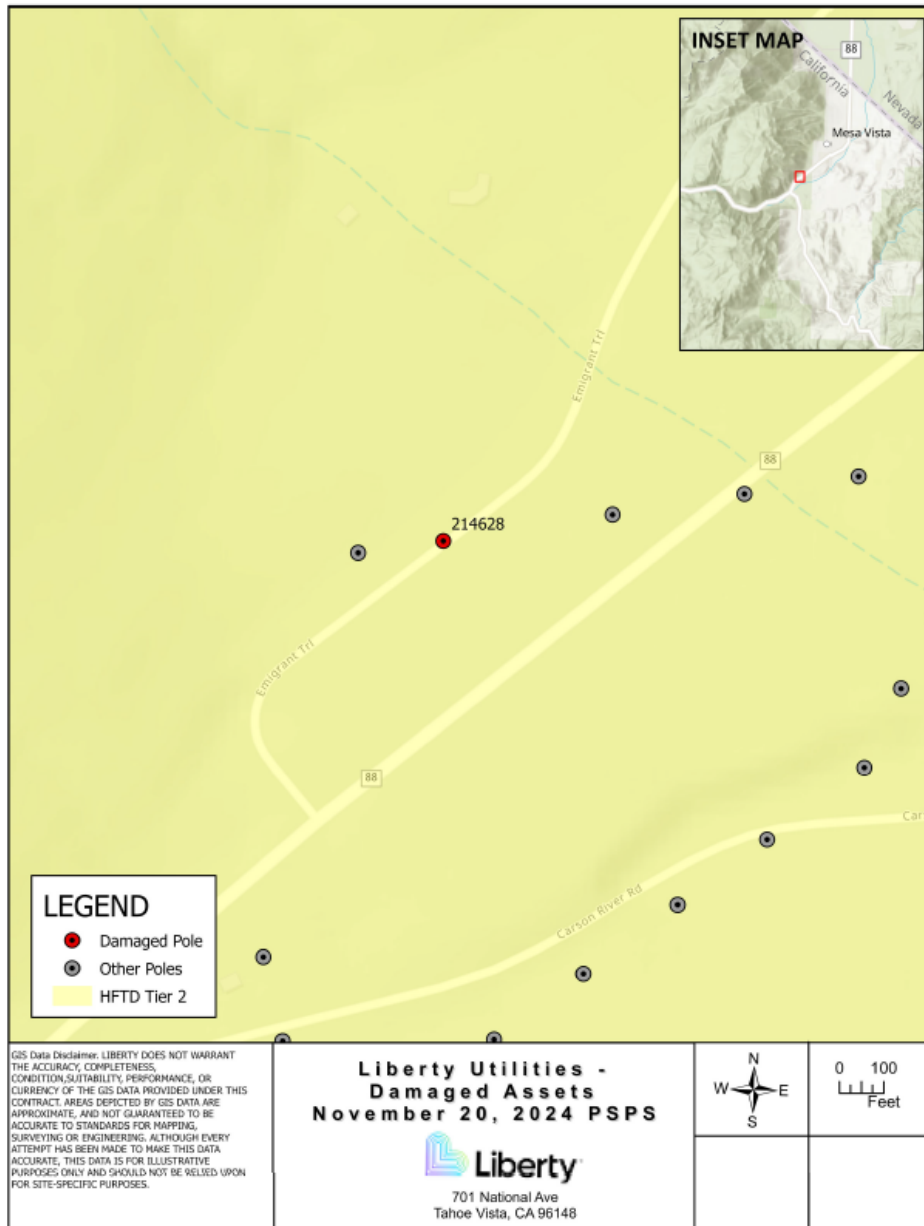
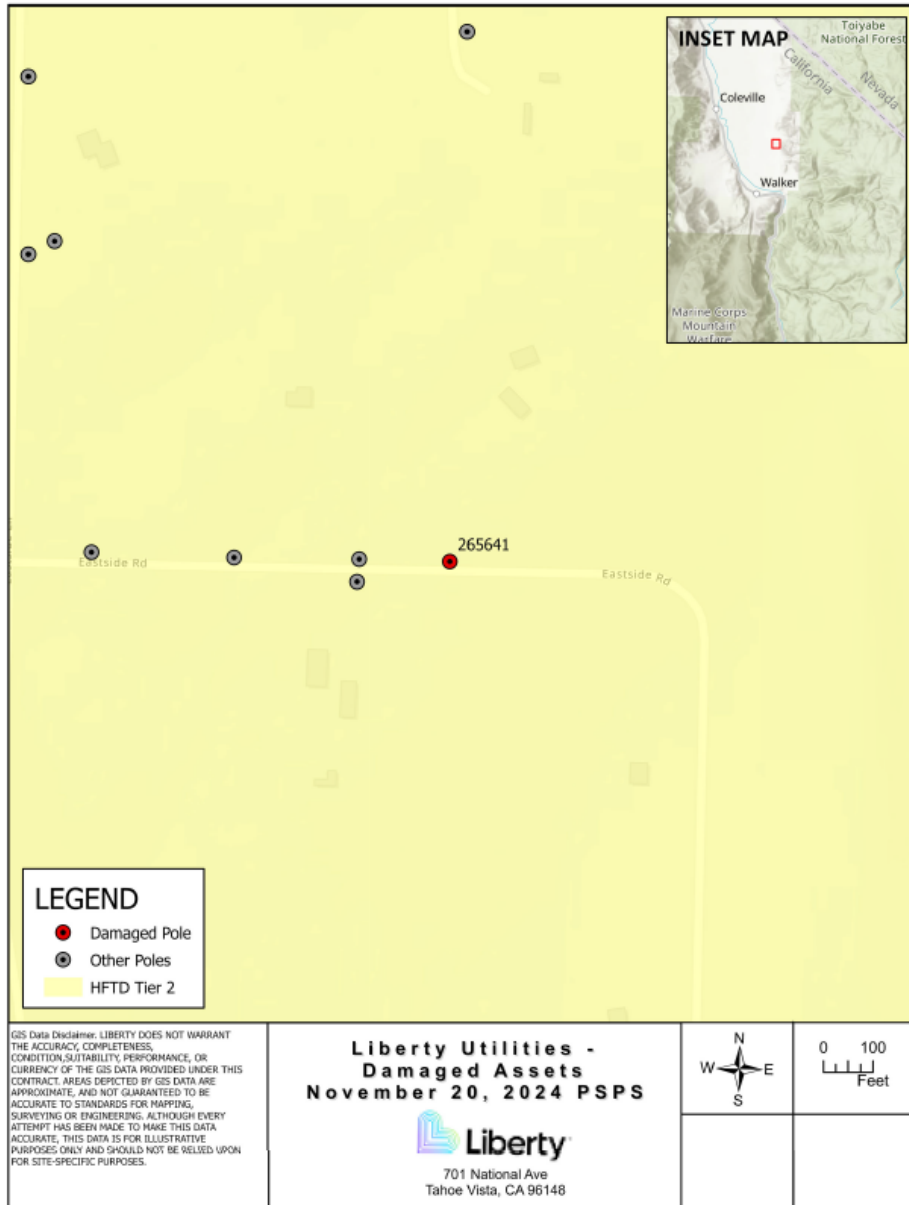




Figure 4-2: Map 2 of Damage and Hazards Found During November 22, 2024 PPS Event



## 5 Notifications

5.1 A description of the notice to public safety partners, local/tribal governments, paratransit agencies that may serve all the known transit or paratransit dependent persons that may need access to a community resource center, multi-family building account holders/building managers in the AFN community, and all customers, including the means by which utilities provide notice to customers of the locations/hours/services available for CRCs, and where to access electricity during the hours the CRC is closed.

Table 5-1: Description of PSPS Notifications

Type of Notification	Recipients	Description
Initial Notice for PSPS Event	PSPs and CFI (includes local and Tribal governments, hospitals, water/wastewater, telecommunications and transportation providers, CBOs)	Initial notification of potential PSPS event when circuits are first identified for potential de-energization.
	All customers	
De-energized (shutoff)	PSPs and CFI (includes local and Tribal governments, hospitals, water/wastewater, telecommunications and transportation providers, CBOs)	Power has been shut off (when de-energization is initiated)
	All customers	
Imminent Re-energize (prepare to restore)	PSPs and CFI (includes local and Tribal governments, hospitals, water/wastewater, telecommunications and transportation providers, CBOs)	Inspection/patrols of de-energized circuits for PSPS restoration has begun and power will be restored by estimated time.
	All customers	
Event concluded	PSPs and CFI (includes local and Tribal governments, hospitals, water/wastewater, telecommunications and transportation providers, CBOs)	Power has been restored and PSPS protocols are no longer enacted for this event.
	All customers	

See Appendix A for notifications to customers. Notifications to customers advised customers of CRC information. The notices and ongoing communications with customers directed customers to the [Liberty PSPS webpage](#) for real-time information related to CRCs. As part of Liberty’s PSPS notification process, all account holders including multi-family building account holders, received notices prior to conducting a de-energization.

See Appendix B for notifications to Public Safety Partners.

See Appendix C for notifications to the CPUC.

5.2 Notification timeline including prior to de-energization, initiation, restoration, and cancellation, if applicable. The timeline should include the required minimum timeline and approximate time notifications were sent.

Table 5-2: Notification Timeline for Liberty November 20, 2024, PSPS Event

Event Order	Notification Type	Requirement Timeline	Notifications Sent To	Date Sent	Approximate Time Sent
Pre-De-energization (prior)	Initial Notice for PSPS Event	72-48 hours	N/A	N/A	N/A
	Initial Notice for PSPS Event	48-24 hours	N/A	N/A	N/A
	Initial Notice for PSPS Event	12 hours prior	PSP and CFI	11/19/2024	17:18
		12 hours prior	MBL customers	11/19/2024	17:01
		12 hours prior	All other affected customers	11/19/2024	17:01
		12 hours prior	CalOES	11/19/2024	17:29
		12 hours prior	CPUC	11/19/2024	17:25
	Updated Notice for PSPS Event	12 hours prior	CalOES	N/A	N/A
		12 hours prior	CPUC	N/A	N/A
	Imminent De-energize (expected)	4-1 hours	PSP and CFI	N/A	N/A
		4-1 hours	MBL customers	N/A	N/A
		4-1 hours	All other affected customers	N/A	N/A
		4-1 hours	CalOES	N/A	N/A
		4-1 hours	CPUC	N/A	N/A
	In-Event (during)	De-energized (shutoff to Muller 1296)	De-energization	PSP and CFI	11/20/2024
De-energization			MBL customers	11/20/2024	04:55
De-energization			All other affected customers	11/20/2024	04:55
De-energization			CalOES	11/20/2024	04:53
De-energization			CPUC	11/20/2024	04:43
In-Event (during)	De-energized (shutoff to Topaz 1202)	De-energization	PSP and CFI	11/20/2024	7:43
		De-energization	MBL customers	11/20/2024	07:16
		De-energization	All other affected customers	11/20/2024	07:16
		De-energization	CalOES	11/20/2024	08:00
		De-energization	CPUC	11/20/2024	08:04
Restoration (after)	Imminent Re-energize (prepare to restore Topaz 1202)	Imminent re-energization	PSP and CFI	11/20/2024	15:52
		Imminent re-energization	MBL customers	11/20/2024	15:44
		Imminent re-energization	All other affected customers	11/20/2024	15:44

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Event Order	Notification Type	Requirement Timeline	Notifications Sent To	Date Sent	Approximate Time Sent
		Imminent re-energization	CalOES	11/20/2024	15:33
		Imminent re-energization	CPUC	N/A	N/A
	Imminent Re-energize (prepare to restore Muller 1296)	Imminent re-energization	PSP and CFI	11/20/2024	19:04
		Imminent re-energization	MBL customers	11/20/2024	19:21
		Imminent re-energization	All other affected customers	11/20/2024	19:21
		Imminent re-energization	CalOES	11/20/2024	19:10
		Imminent re-energization	CPUC	N/A	N/A
		Event concluded (power restored for 782 impacted customers on Topaz 1202)	All clear	PSP and CFI	11/20/2024
	All clear		MBL customers	11/20/2024	16:54
	All clear		All other affected customers	11/20/2024	16:54
	All clear		CalOES	11/20/2024	17:13
	All clear		CPUC	11/20/2024	17:12
	Event concluded (power restored to remaining 709 customers impacted on Muller 1296)	All clear	PSP and CFI	11/20/2024	22:07
		All clear	MBL customers	11/20/2024	22:01
		All clear	All other affected customers	11/20/2024	22:01
		All clear	CalOES	11/20/2024	22:01
		All clear	CPUC	11/20/2024	22:01

5.3 For those customers where positive or affirmative notification was attempted, use the following template to report the accounting of the customers (which tariff and/or access and functional needs population designation), the number of notification attempts made, the timing of attempts, who made the notification attempt (utility or public safety partner) and the number of customers for whom positive notification was achieved. “Notification attempts made” and “Successful positive notification” must include the unique number of customer counts. When the actual notification attempts made is less than the number of customers that need positive notifications, the utilities must explain the reason. In addition, the utilities must explain the reason of any unsuccessful positive notifications.

Table 5-3: Positive Notifications to MBL Customers

Category	Total Number of Customers	Timing of Attempts	Notification Attempts	Successful Positive Notification	Who Made the Notification
Medical Baseline	13	Concurrent with notifications	Up to 3 notifications for each customer	13	Liberty
Medical Baseline (deceased)	2	Concurrent with notifications	Up to 3 notifications for each location	2	Liberty

5.4 A copy or scripts of all notifications with a list of all languages that each type of notification was provided in, the timing of notifications, the methods of notifications and who made the notifications (the utility or local public safety partners).

Copies of all notifications are contained in Appendices A, B, and C. Liberty performed all primary customer notifications and encouraged public safety partners to amplify PSPS messages on their platforms as appropriate. Liberty offered all notifications in English and Spanish and provides links to PSPS materials in Spanish, French, German, Chinese, Vietnamese and Tagalog.

5.5 If the utility fails to provide notifications according to the minimum timelines set forth in D.19-05-042 and D.21-06-034, using the following template to report a breakdown of the notification failure and an explanation of what caused the failure.

Throughout the PSPS event, Liberty made significant effort to notify PSPs, local/tribal governments, critical facilities and infrastructure, and customers in accordance with the minimum timelines set forth by the CPUC in PSPS Phase 1 Guidelines (D.19-05-042), weather and other factors permitting. Given the rapidly changing weather conditions (as discussed in Section 2 of this report), Liberty prudently activated its EOC within 24 hours of the forecasted PSPS event and notified PSPs and impacted customers as soon as practical. Therefore, Liberty’s first notifications to PSPs and impacted customers

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began after the 72-48-hour notification requirement and 48-24 hour notification requirement. Given this timing of weather factors, which is beyond Liberty’s control, Liberty does not consider this to be a notification failure. Missed notifications during the event are included in the following table.

Table 5-4: Breakdown of Notification Failures

Notifications Sent To	Notification Failure Description	Number of Entities or Customer Counts	Explanation
Public Safety Partners and Critical Facilities and Infrastructure	Entities who did not receive 72-48 or 48-24 advance notification	N/A	N/A
	Entities who did not receive 1–4-hour advance notification	1,491	Given the timing of weather factors, the proximity of Liberty’s first notifications regarding this event, and the uncertainties with if and when de-energization on each circuit would occur, Liberty was not able to provide this additional advance notification.
	Entities who did not receive any notifications before de-energization	0	-
	Entities who were not notified immediately before re-energization	0	-
	Entities who did not receive notification of concluded PSPS event	0	-
All other affected customers	Customers who did not receive 72-48 or 48-24 advance notification	N/A	N/A
	Customers who did not receive 1–4-hour advance notification	1,491	Given the timing of weather factors, the proximity of Liberty’s first notifications regarding this event, and the uncertainties with if and when de-energization on each circuit would occur, Liberty was not able to provide this additional advance notification.
	Customers who did not receive any notifications before de-energization	0	-
	Customers who were not notified immediately before re-energization	0	-
	Customers who were not notified when re-energization is complete and PSPS event was concluded	0	-

5.6 Explain how the utility will correct the notification failures.

Liberty will strive to communicate that de-energization is imminent in the 1-4 hours advance window notification. However, as the CPUC has noted, it may not be possible at this juncture to know exactly when a de-energization will occur and to provide this level of advanced notification.<sup>2</sup>

<sup>2</sup> CPUC Decision 19-05-042, p. A8, fn. 5.

5.7 Enumerate and explain the cause of any false communications citing the sources of changing data.

Not applicable; Liberty is not aware of any false communications during this event.

## 6 Local and State Public Safety Partner Engagement

6.1 List the organization names of public safety partners including, but not limited to, local governments, tribal representatives, first responders and emergency management, and critical facilities and infrastructure the utility contacted prior to de-energization, the date and time on which they were contacted, and whether the areas affected by the de-energization are classified as Zone 1, Tier 2, or Tier 3 as per the definition in CPUC General Order 95, Rule 21.2-D.

Table 6-1: Local and State Public Safety Partner Engagement

Entity Name	PSP Type	Organization	Title	HFTD Tier	Date Contacted	Time Contacted
Alpine County Government	Municipal	Alpine Co.	Personnel and Risk Analyst	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Alpine County Government	Municipal	Alpine Co.	Undersheriff	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Alpine County Government	Municipal	Alpine Co.	HHS Dir	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Alpine County Government	Municipal	Alpine Co.	Pub Health Officer	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Alpine Co Fire	Fire Department	Alpine Co. Fire	Chief	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Alpine County Government	Municipal	Alpine Co.	Emergency Prep	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Alpine County Government	Municipal	Alpine Co.	Dir. Finance	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Washoe Tribe	Tribal	Washoe Tribe	Tribal Emergency Manager	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Washoe Tribe	Tribal	Washoe Tribe	Tribal Planning Director	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2



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Entity Name	PSP Type	Organization	Title	HFTD Tier	Date Contacted	Time Contacted
Alpine County Government	Municipal	Alpine Co. Community Development	Alpine County Dial-A-Ride	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Washoe Tribe	Tribal	Washoe Tribe	Washoe Tribe Emergency Manager	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Washoe Tribe	Tribal	Washoe Tribe		Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Washoe Tribe	Tribal	Washoe Tribe		Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Alpine County Government	Municipal	Alpine Co	Public Health Program Manager	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Alpine County Government	Municipal	Alpine Co	Public Health Program Manager	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Washoe Tribe	Tribal	Washoe Tribe	Hung A Lel Ti Community Chairman	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Alpine County Government	Municipal	Alpine Co	Alpine Co Fire Chief	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Mono County Government	Municipal	Mono Co.	Emergency Preparedness Manager	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Mono County Government	County	Mono Co.	County Supervisor	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Mono County Government	County	Mono Co.	Sheriff Lieutenant	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Mono County Government	County	Mono Co.	Assistant Fire Chief	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2

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Entity Name	PSP Type	Organization	Title	HFTD Tier	Date Contacted	Time Contacted
Mono County Government	County	Mono Co.	Fire Chief	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Mono County Government	County	Mono Co.	Assistant Fire Chief	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
USMC Mountain Warfare Training Center	Federal	USMC	MCMWTC	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Mono County Government	County	Mono Co.	County Supervisor	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Mono County Government	County	Mono Co.	Sheriff	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Mono County Government	Municipal	Mono Co.	EMS Chief	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Mono County Government	County	Mono County	PIO	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Mono County Government	County	Mono Co.	Director	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Mono County Government	County	Mono Co.	Shelter Coordinator Lead	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Mono County Government	County	Mono Co.	IT Director	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Mono County Government	County	Mono Co.	Emergency Manager	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Mono County Government	County	Mono Co.	Shelter Coordinator	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2

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Entity Name	PSP Type	Organization	Title	HFTD Tier	Date Contacted	Time Contacted
Mono County Government	County	Mono Co.	Shelter Coordinator	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Mono County Government	County	Mono Co.	Mono County Administrative Officer	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Mono County Government	County	Mono Co. Social Services	Fiscal Specialist	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Alpine County USD	School	Alpine County Office of Education	Superintendent of Schools	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Eastern Sierra USD	School		Director of Facilities	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Eastern Sierra USD	School			Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Alpine County Government	County	Alpine County	Deputy Dir Community Development	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Alpine County Government	County	Alpine County	County Supervisor	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2
Alpine County Government	County	Alpine County	Alpine County Supervisor	Tier 2	11/19, 11/20	All stages of PSPS, refer to times on table 5-2

6.2 List the names of all entities invited to the utility’s Emergency Operations Center for a PSPS event, the method used to make this invitation, and whether a different form of communication was preferred by any entity invited to the utility’s emergency operation center.

Liberty did not invite external entities to its EOC meeting. Instead, Liberty conducted daily outreach with State and local public safety partners, as well as critical infrastructure entities, for the duration of this PSPS event to provide critical incident updates and a forum for resolving issues. See Table 6-1: Local and Public Safety Partner Engagement for the list of local public safety partners that received notifications related to this event.

Additionally, Liberty held the State Executive Briefing on November 20, 2024, at 4:00 p.m.

6.3 A statement verifying the availability to public safety partners of accurate and timely geospatial information, and real time updates to the GIS shapefiles in preparation for an imminent PSPS event and during a PSPS event.

After the EOC was activated, Liberty provided geospatial information and near real-time updates to public safety partners before and during the PSPS event through its Public Safety Partner Portal.

6.4 A description and evaluation of engagement with local and state public safety partners in providing advanced outreach and notification during the PSPS event.

Liberty submitted the CalOES Notification form via the State Dashboard beginning on November 19, 2024, at 5:29 p.m. Liberty conducted daily outreach with State and local public safety partners, as well as critical infrastructure entities, for the duration of this PSPS event to provide critical incident updates and a forum for resolving issues. See Table 6-1: Local and Public Safety Partner Engagement for the list of local public safety partners that received notifications related to this event.

6.5 Specific engagement with local communities regarding the notification and support provided to the AFN community.

Liberty worked with local public safety partners throughout the PSPS event to support AFN customers. See Table 6-1: Local and Public Safety Partner Engagement for the list of local public safety partners that received notifications related to this event. The public safety partners that provide support to the AFN community included Alpine County Health and Human Services and the Washoe Tribe. Liberty has a Memorandum of Understanding with the Washoe Tribe and has established a CRC location within close proximity to an AFN community in order to provide support. Additionally, Liberty understands that its Alpine County contacts support communications with vulnerable households, transportation arrangements if necessary, and collaboration with local sheriff's departments. In Mono County, Liberty maintained communication local public safety partners and Mono Health and Human Services.

6.6 Provide the following information on backup power (including mobile backup power) with the name and email address of a utility contact for customers for each of the following topics:

- a) Description of the backup generators available for critical facility and infrastructure customers before and during the PSPS.

There were no generator deployment requests for this activation.

- b) The capacity and estimated maximum duration of operation of the backup generators available for critical facility and infrastructure customers before and during the PSPS.

There were no generator deployment requests for this activation.

- c) The total number of backup generators provided to critical facility and infrastructure customer's site immediately before and during the PSPS.

None. There were no backup generator deployment requests for this activation.

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- d) How the utility deployed this backup generation to the critical facility and infrastructure customer's site.

N/A.

- e) An explanation of how the utility prioritized how to distribute available backup generation.

N/A.

- f) Identify the critical facility and infrastructure customers that received backup generation.

N/A.

Any questions related to the information under this item may be directed to Lee Kiolbasa at the following email address: [Leonard.Kiolbasa@libertyutilities.com](mailto:Leonard.Kiolbasa@libertyutilities.com).

## 7 Complaints and Claims

7.1 The number and nature of complaints received as the result of the de-energization event and claims that are filed against the utility because of de-energization. The utility must completely report all the informal and formal complaints, meaning any expression of grief, pain, or dissatisfaction, from various sources, filed either with CPUC or received by the utility as a result of the PSPS event.

As of December 5, 2024, Liberty has received 16 informal complaints and one formal customer claim related to this PSPS event. If any complaints or claims related to this PSPS event are received after the filing date of this report, Liberty will provide an update in its annual post-season report.

Table 7-1: Count and Nature of Complaints Received

Nature of Complaints	Complaint Format	Number of Complaints
Public safety partners checked in on CRC and expressed interest in a follow-up meeting to discuss planning for PSPS events.	In person	2
Didn't understand the need for the PSPS and indicated concern about her acquaintance who is dependent on medical equipment.	In person/ Phone calls	12
Concern about lack of advance warning.	Phone call	1
Concern about the well-being of pets.	In person	1

Table 7-2: Count and Type of Claims Received

Type of Claim	Number of Claims
Loss of income from PSPS event	1

## 8 Power Restoration

### 8.1 A detailed explanation of the steps the utility took to restore power.

Liberty began the re-energization process after extreme weather conditions subsided (based on input from Weather Services), there was no further threat of fire weather conditions forecasted for the areas of concern (based on input from same), after patrol was conducted and the Incident Commander approved restoration operations. All circuit restoration during this event was guided by safety considerations.

Please see Table 5-1 for details related to customer re-energizations, including restoration date, restoration time, and total customer count.

### 8.2 The timeline for power restoration, broken down by phase if applicable.

Liberty restored power to 782 impacted customers on Topaz 1202 on November 20, 2024, at 4:30 p.m.  
Liberty restored power to 709 impacted customers on Muller 1296 on November 20, 2024 at 9:55 p.m.

### 8.3 For any circuits that require more than 24 hours to restore, the utility shall explain why it was unable to restore each circuit within this timeframe, using the format below.

Not applicable. No circuits required more than 24 hours to restore.

## 9 Community Resource Centers

9.1 Report information including the address of each location during a de-energization event, the location (in a building, a trailer, etc.), the assistance available at each location, the days, and hours that it was open, and attendance (i.e., number of visitors).

Table 9-1: Community Resource Centers

Address	Location Type	Describe the Assistance Available	Hours of Operations (Date/Time)	Number of visitors
96 Washoe Blvd, Markleeville, CA 96120	CRC	Small portable device charging (such as cell phone, laptop, and small medical devices), Wi-Fi, chairs, seasonal cooling, and heating, PSPS information, snacks, water, ice, ADA compliant restrooms.	11/20/2024, 8a.m.-10p.m.	30
442 Mule Deer Drive, Walker, CA 93517	CRC	Small portable device charging (such as cell phone, laptop, and small medical devices), Wi-Fi, chairs, seasonal cooling, and heating, PSPS information, snacks, water, ice, ADA compliant restrooms.	11/20/2024, 8a.m.-10p.m.	18

9.2 Any deviations and explanations from the CRC requirement including operation hours, ADA accessibility, and equipment.

Liberty is not aware of any deviations from CRC requirements during this event.



9.3 A map identifying the location of each CRC and the de-energized areas.

Figure 9-1: Community Resource Centers (Washoe)

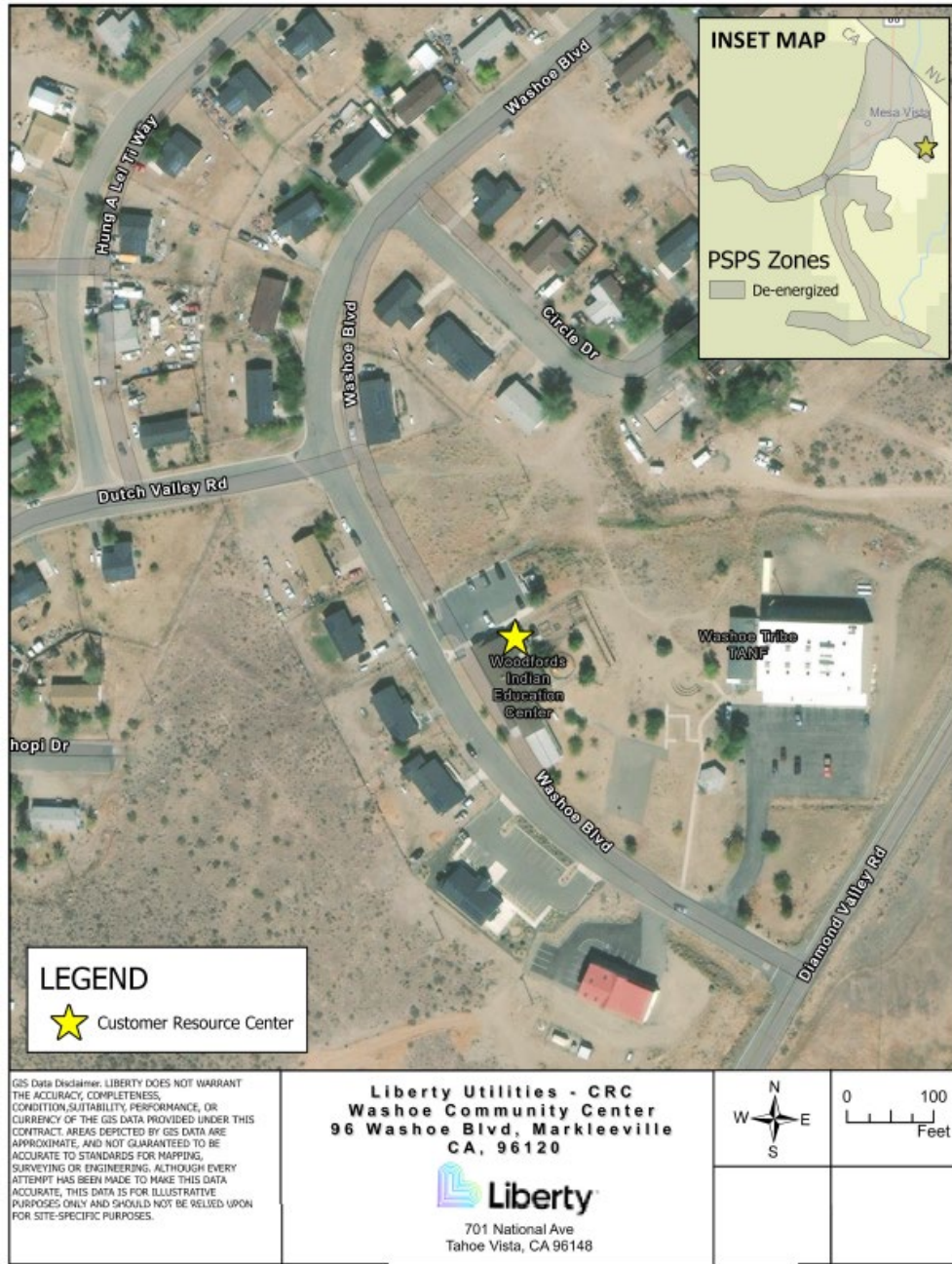


Figure 9-2: Community Resource Centers (Walker)



## 10 Mitigations to Reduce Impact to Customers

10.1 Mitigation actions and impacts including: sectionalization devices, temporary generation, microgrids, permanent backup generation, transmission switching, covered conductor, and any other grid hardening that mitigated the impact of the event.

Liberty utilized sectionalizing devices to patrol and re-energize the Muller 1296 circuit in three phases.

## 11 Lessons Learned from this Event

### 11.1 Threshold analysis and the results of the utility’s examination of whether its thresholds are adequate and correctly applied in the de-energized areas.

Liberty believes its CRI thresholds on the Muller 1296 and Topaz 1202 circuits are adequate and were correctly applied. In a continued effort to constantly improve public safety, Liberty intends to conduct an evaluation of its thresholds in advance of the 2025 fire season.

### 11.2 Any lessons learned that will lead to future improvement for the utility.

Table 11-1: Lessons Learned

Issue	Discussion	Resolution
Customer counts for CalOES and CPUC notifications	Extracting customer counts and breakdowns for each circuit or circuit segment during the event can cause delays in notifications.	Liberty will assess whether it can create pre-populated spreadsheets with customer count by circuit segment in advance of the 2025 PSPS season.
Deceased MBL customers	Liberty became aware of two deceased MBL customers during the event.	Liberty will continue to update its MBL customer information and conduct outreach pre-PSPS season.
Customer confusion regarding fire weather conditions.	Liberty received questions from customers regarding rationale for PSPS.	Liberty distributed informational materials and videos regarding PSPS to its PSPS.
Tracking communications for post-event reporting.	Some items on Liberty's internal communications tracker require additional follow-up post event to clarify details.	Sort internal communications tracker to facilitate efficient post-event reporting.

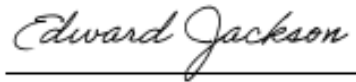
## 12 Other Relevant Information

Liberty does not have any other relevant information to share at this time.

### 13 Officer Verification

I am an officer of the applicant corporation herein and am authorized to make this verification on its behalf. I am informed and believe that the matters stated in this foregoing document are true.

I declare under penalty of perjury that the foregoing is true and correct. Executed on this 6<sup>th</sup> of December, 2024 in Downey, California.

A handwritten signature in black ink that reads "Edward Jackson". The signature is written in a cursive style and is positioned above a solid horizontal line.

**Edward Jackson**  
**President, California**

## 14 Appendix A – Customer Notifications

### POTENTIAL TO DE-ENERGIZE / MONITORING NOTIFICATIONS

#### Tuesday, November 19 Customer Communications

The following message was distributed via OnSolve to potentially impacted customers on Tuesday, November 19 at 6:24 PM:

---

#### Email:

This is an important alert from your electric provider, Liberty. Due to extreme weather conditions that increase the risk of a potential wildfire, a Public Safety Power Shutoff (PSPS) may be implemented for your area on or about Wednesday, 11/20 at 2:00 a.m. The power shutoff may last more than 24 hours.

Customers are encouraged to visit one of our two Community Resource Centers on Wednesday, November 20 from 8 a.m. -10 p.m. if they are unable to secure necessary alternative power. (1) The Woodfords Community Center, 96 Washoe Blvd. Markleeville, CA or (2) The Walker Community Center 442 Mule Deer Drive, Walker, CA.

Details of the PSPS can be found on our website and will be updated as necessary.

<https://california.libertyutilities.com/south-lake-tahoe/residential/emergencies/electrical/public-safety-power-shutoff-update.html>

For additional updates, please follow us on [Facebook](#) (@LibertyUtilitiesLT) and [X](#) (@LibertyUtil\_CA).

#### Phone/Text:

1. This is an important alert from your electric provider, Liberty. Due to extreme weather conditions that increase the risk of a potential wildfire, a Public Safety Power Shutoff (PSPS) may be implemented for your area on or about Wednesday, 11/20 at 2:00 a.m. The power shutoff could last more than 24 hours.

2. Customers are encouraged to visit one of our two Community Resource Centers on Wednesday, November 20 from 8 a.m. -10 p.m. if they are unable to secure necessary alternative power. (1) The Woodfords Community Center, 96 Washoe Blvd. Markleeville, CA or (2) The Walker Community Center 442 Mule Deer Drive, Walker, CA. Details of the PSPS can be found on our website.

The following message was distributed via email to all customers on Tuesday, November 19 at 5:01 PM:

---

**ATTENTION Markleeville, Woodfords, Desolation Hotel (Hope Valley), Topaz, Coleville, and Walker Customers**

Due to extreme weather conditions that increase the risk of a potential wildfire, a Public Safety Power Shutoff (PSPS) may be implemented for [THESE AREAS \(Markleeville, Woodfords, Desolation Hotel \(Hope Valley\), Topaz, Coleville, and Walker customers\)](#) on or about Wednesday, November 20, 2024, at about 2 a.m., and may last more than 24 hours. Customers are encouraged to visit our Community Resource Centers from 8 a.m. - 10 p.m. at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, or at the Walker Community Center, 442 Mule Deer Drive, Walker, CA, if they are unable to secure necessary alternative power.

A Public Safety Power Shutoff (PSPS) is a safety procedure utilized by electric utilities to proactively turn off power when and where conditions present an increased wildfire risk. The practice of de-energization is supported by the California Public Utilities Commission (CPUC) as a safety best practice.

### **How to Prepare for a PSPS**

Below are resources in multiple languages to help you understand, prepare for, and endure a PSPS event. [Here is the website with PSPS information in multiple languages.](#)

Debido a las condiciones climáticas extremas, se puede implementar un corte de energía de seguridad pública (PSPS) para [ESTAS ÁREAS \(Markleeville, Woodfords, Desolation Hotel \(Hope Valley\), Topaz, Coleville, and Walker customers\)](#) en o alrededor del miércoles 20 de noviembre de 2024, aproximadamente a las 2 a.m., pero podría durar más de 24 horas. Se anima a los clientes a visitar nuestro Centros de recursos comunitarios de 8 a.m. a 10 p.m. en el 96 Washoe Blvd, Markleeville, CA, o en el Walker Community Center, 442 Mule Deer Drive, Walker, CA, si no pueden conseguir la energía alternativa necesaria.

Un corte de energía de seguridad pública (PSPS) es un procedimiento de seguridad utilizado por las empresas eléctricas para apagar proactivamente la energía cuando y donde las condiciones presentan un mayor riesgo de incendios forestales. La práctica de la de energización es apoyada por la Comisión de Servicios Públicos de California (CPUC) como una mejor práctica de seguridad.

### **Cómo prepararse para un PSPS**

A continuación se presentan recursos en varios idiomas para ayudarlo a comprender, prepararse y soportar un evento PSPS.

### **Resources in Other Languages**

#### **PSPS Fact Sheet**



- [Español](#)
- [Français](#)
- [Deutsch](#)
- 中国人
- [Tiếng Việt](#)
- [Tagalog](#)

### PSPS Preparation

- [Español](#)
- [Français](#)
- [Deutsch](#)
- 中国人
- [Tiếng Việt](#)
- [Tagalog](#)

The following messages were posted to Liberty's social media on Tuesday, November 19 at 5:00 PM:

---

#### **Social Media – All Customers**

*Twitter Thread: \*numbers identify position in the thread*

1. Liberty may implement a Public Safety Power Shutoff (PSPS) for **Markleeville, Woodfords, and Desolation Hotel (Hope Valley) Customers**, due to extreme fire conditions. <attach map>
2. Customers are encouraged to plan ahead for the possibility of an extended power shutoff that could begin at 7:00 a.m. on Monday, November 11, and last more than 24 hours.
3. Customers are encouraged to visit our Community Resource Center from 8 a.m. - 10 p.m. at the Woodfords Community Center, 96 Washoe Blvd if they are unable to secure necessary alternative power.
4. Further details can be found on our webpage: <https://california.libertyutilities.com/south-lake-tahoe/residential/emergencies/electrical/public-safety-power-shutoff-update.html>

*Facebook Post:*

Liberty may implement a Public Safety Power Shutoff (PSPS) for **Markleeville, Woodfords, and Desolation Hotel (Hope Valley) Customers**, due to extreme fire conditions. Customers are encouraged

The following was added to Liberty's website on Tuesday, November 19 at 5:05 PM:

---

Public Safety Power Shutoff Update for Liberty Customers

Liberty may implement a Public Safety Power Shutoff (PSPS) for [THESE AREAS](#) (Markleeville, Woodfords, Desolation Hotel (Hope Valley), Topaz, Coleville, and Walker customers) due to extreme weather

Liberty Utilities (CalPeco Electric) LLC Post Event Report on November 20, 2024, PSPS Event

conditions that increase the risk of a potential wildfire on or about Wednesday, November 20, 2024, at about 2 a.m. The power shutoff could last more than 24 hours.

Customers are encouraged to visit our Community Resource Centers from 8 a.m. - 10 p.m. at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, or at the Walker Community Center, 442 Mule Deer Drive, Walker, CA, if they are unable to secure necessary alternative power.

Monitored Fire Weather Conditions		
Energy Release Component	Wind Gusts	Fosberg Fire Weather Index
<20% safety threshold: 92nd percentile	>60 mph safety threshold: 40 mph	>80 safety threshold: 50

What Do I Need to Know?

- Power is expected to be shut off on or about Wednesday, November 20, 2024, at about 2 a.m.
- Predicted weather conditions warrant a PSPS forecasted for the aforementioned areas, date, and time.
- Approximately 1,490 customers will be impacted.
- Public safety partners were contacted on Tuesday, November 19 and made aware of medically sensitive customers who will be impacted by the PSPS.
- Two Community Resource Centers (CRC) are being activated. The CRC will remain open during the event between the hours of 8 a.m. to 10 p.m. throughout the de-energization event to provide customers with resources.
- Customers who require power to operate life-essential medical equipment are strongly encouraged to visit our Community Resource Center from 8 a.m. - 10 p.m. at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, or at the Walker Community Center, 442 Mule Deer Drive, Walker, CA if they are unable to secure necessary alternative power.
- For additional information and real-time updates, please follow us on [Facebook](#) (@LibertyUtilitiesLT) and [X](#) (@LibertyUtil\_CA)

View Areas Impacted by the PSPS [HERE](#)

When Will Power Be Restored?

Liberty will begin the process to restore power when weather conditions retreat below the aforementioned safety thresholds. The restoration process includes conducting safety inspections on power lines and electric infrastructure throughout the impacted communities, an essential action that must be completed prior to lifting the PSPS and restoring power. The power shutoff could last more than 24 hours. Thank you for your patience. We will provide additional updates as they become available.

#### About Public Safety Power Shutoffs

A public safety power shutoff (PSPS) is a safety procedure utilized by electric utilities to proactively turn off power when and where weather conditions create a high wildfire risk. The practice of de-energization, which is becoming more and more frequent, is supported by the California Public Utilities Commission (CPUC) as a safety best practice.

In partnership with fire weather experts, Liberty monitors real-time weather data and forecasts and regularly tests fuel moisture during the fire season. If it is determined that the forecasted conditions meet or exceed safety thresholds, Liberty will initiate a PSPS.

#### Safety Thresholds:

- The Energy Release Component (measures dry fuel conditions) exceeds 92nd percentile
- Wind gusts exceed 40 miles per hour
- Fosberg Fire Weather Index (measures speed of potential fire) exceeds 50

In the event that a PSPS is a possibility, Liberty will attempt to contact customers through calls, texts, and emails using contact information on file. Customers should keep their contact information up-to-date and follow Liberty on Facebook and X to receive timely PSPS updates.

#### What Other Wildfire Mitigation Efforts Does Liberty Have in Place to Protect Our Community?

Catastrophic wildfires have become all too common in California. Due to the dense vegetation and dry brush that characterize much of our landscape, the Lake Tahoe Basin and surrounding forested areas have been designated either "High" or "Very High" Fire Hazard Severity Zones by CAL FIRE.

Liberty is taking steps to mitigate the risk of wildfires in the communities we serve. Outlined below are the key components of our Wildfire Mitigation Plan.

[View Mitigation Plan](#)

#### Infrastructure Hardening

Infrastructure hardening is an ongoing system infrastructure improvement and replacement process aimed at lowering the potential of fires sparked by electric infrastructure. Over the next several years, Liberty will conduct the following improvements to support this process:

- Install covered conductors
- Replace conventional fuses with limiting fuses

- Test and replace aging poles
- Underground sections of the grid
- Remove tree attachments (electrical infrastructure attached to trees)
- Decommission the old wood structure Brockway Substation and replace with a new modern substation
- Complete system audit (inspect 100% of all poles and infrastructure in the system)

#### Vegetation Management

Liberty crews are deployed year-round throughout the region to inspect trees and vegetation in the vicinity of power lines. In compliance with state law and safety best practices, Liberty will trim or remove trees or branches that have grown too close to power lines in order to mitigate wildfire risk.

When trees are identified for trimming, crews are instructed to prune branches and vegetation back to a minimum of 12 feet from the high voltage power lines to maintain adequate clearance over the maintenance cycle period. Crews will additionally identify trees for removal that are dead, diseased, or structurally unsound, despite being within the acceptable clearance zone, if they have the potential to fall on power lines.

Customers should never attempt to conduct the tree trimming activities themselves, due to the risk of coming into contact with power lines during the process.

Liberty offers complimentary tree-trimming services to customers who believe a tree or branch may be hazardous to nearby electric infrastructure. If you spot a tree or branch you feel may be a hazard, please call us at 530-546-1787.

#### Important

If we have your current contact information, Liberty will be sending outreach updates to affected customers. If we don't have your current contact information on file, please email it to us immediately at: [CustomerInfo@libertyutilities.com](mailto:CustomerInfo@libertyutilities.com).

Please help to keep our customer service phone lines clear for emergencies.

## **DE-ENERGIZATION IMPLEMENTED NOTIFICATIONS**

### **Begin Wednesday, November 20 Customer Communications**

### ***Markleeville, Woodfords, and Desolation Hotel (Hope Valley)***

**The following message was distributed via OnSolve to impacted Markleeville, Woodfords, and Desolation Hotel (Hope Valley) customers on Wednesday, November 20 at 4:55 AM:**

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Email:

This is an important alert from your electric provider, Liberty. Due to extreme weather conditions that increase the risk of a potential wildfire, a Public Safety Power Shutoff (PSPS) will be implemented immediately on Wednesday, November 20, 2024. The power shutoff could last more than 24 hours. Customers are encouraged to visit our Community Resource Centers from 8 a.m. - 10 p.m. at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, or at the Walker Community Center, 442 Mule Deer Drive, Walker, CA, if they are unable to secure necessary alternative power.

Details of the PSPS can be found on our website and will be updated as necessary.

<https://california.libertyutilities.com/south-lake-tahoe/residential/emergencies/electrical/public-safety-power-shutoff-update.html>

For additional updates, please follow us on [Facebook](#) (@LibertyUtilitiesLT) and [X](#) (@LibertyUtil\_CA).

Phone/Text:

1. This is an important alert from your electric provider, Liberty. Due to extreme weather conditions that increase the risk of a potential wildfire, a Public Safety Power Shutoff (PSPS) will be implemented immediately on Wednesday, November 20.

2. Customers are encouraged to visit our Community Resource Centers from 8 a.m. - 10 p.m. at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, or at the Walker Community Center, 442 Mule Deer Drive, Walker, CA, if they are unable to secure necessary alternative power. Details of the PSPS can be found on our website.

**The following messages were posted to Liberty's social media on Wednesday, November 20 at 4:45 AM:**

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**Social Media – All Customers**

*Twitter Thread: \*numbers identify position in the thread*

1. Liberty is implementing a Public Safety Power Shutoff (PSPS) for **Markleeville, Woodfords, and Desolation Hotel (Hope Valley), customers**, due to extreme weather conditions that increase the risk of a potential wildfire. <attach map>
2. Customers will need to plan for an extended power shutoff that will begin at 4:30 a.m. on Wednesday, November 20, 2024, and could last more than 24 hours.
3. Customers are encouraged to visit our Community Resource Centers from 8 a.m. - 10 p.m. at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, or at the Walker Community Center, 442 Mule Deer Drive, Walker, CA, if they are unable to secure necessary alternative power.

4. Further details can be found on our webpage:  
<https://california.libertyutilities.com/south-lake-tahoe/residential/emergencies/electrical/public-safety-power-shutoff-update.html>

*Facebook Post:*

Liberty is implementing a Public Safety Power Shutoff (PSPS) for **Markleeville, Woodfords, and Desolation Hotel (Hope Valley) customers**, due to extreme weather conditions that increase the risk of a potential wildfire. Customers will need to plan for an extended power shutoff that began at 4:30 a.m. on Wednesday, November 20, and could last more than 24 hours.

Customers are encouraged to visit our Community Resource Centers from 8 a.m. - 10 p.m. at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, or at the Walker Community Center, 442 Mule Deer Drive, Walker, CA, if they are unable to secure necessary alternative power.

Further details can be found on our webpage: <https://california.libertyutilities.com/south-lake-tahoe/residential/emergencies/electrical/public-safety-power-shutoff-update.html>

**The following was update was made to Liberty’s website on Wednesday, November 20 at 4:40 AM:**

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**Public Safety Power Shutoff Update for Liberty Customers**

**November 20, 4:30 a.m. update:**

Liberty is currently implementing a Public Safety Power Shutoff (PSPS) for THESE AREAS (**Markleeville, Woodfords, Desolation Hotel (Hope Valley), Topaz, Coleville, and Walker customers**), due to extreme weather conditions that increase the risk of a potential wildfire. Customers will need to plan for an extended power shutoff that will begin at around 2:00 a.m. on Wednesday, November 20, and could last more than 24 hours.

Customers who are unable to secure necessary alternative power are encouraged to visit our Community Resource Centers from 8 a.m. - 10 p.m. at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, or at the Walker Community Center, 442 Mule Deer Drive, Walker, CA.

Monitored Fire Weather Conditions		
Energy Release Component	Wind Gusts	Fosberg Fire Weather Index
<20%	>60 mph	>80
safety threshold: 92nd percentile	safety threshold: 40 mph	safety threshold: 50

#### What Do I Need to Know?

- Power is expected to be shut off on or about Wednesday, November 20, 2024, at about 2:00 a.m.
- Predicted weather conditions warrant a PSPS forecasted for the aforementioned areas, date, and time.
- Approximately 1,490 customers will be impacted.
- Public safety partners were contacted on Tuesday, November 19 and made aware of medically sensitive customers who will be impacted by the PSPS.
- Two Community Resource Centers (CRC) are being activated. The CRC will remain open during the event between the hours of 8 a.m. to 10 p.m. throughout the de-energization event to provide customers with resources.
- Customers who require power to operate life-essential medical equipment are strongly encouraged to visit our Community Resource Center from 8 a.m. - 10 p.m. at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, or at the Walker Community Center, 442 Mule Deer Drive, Walker, CA if they are unable to secure necessary alternative power.
- For additional information and real-time updates, please follow us on [Facebook](#) (@LibertyUtilitiesLT) and [X](#) (@LibertyUtil\_CA)

View Areas Impacted by the PSPS [HERE](#)

#### When Will Power Be Restored?

Liberty will begin the process to restore power when weather conditions retreat below the aforementioned safety thresholds. The restoration process includes conducting safety inspections on power lines and electric infrastructure throughout the impacted communities, an essential action that must be completed prior to lifting the PSPS and restoring power. The power shutoff could last more than 24 hours. Thank you for your patience. We will provide additional updates as they become available.

#### About Public Safety Power Shutoffs

A public safety power shutoff (PSPS) is a safety procedure utilized by electric utilities to proactively turn off power when and where weather conditions create a high wildfire risk. The practice of de-energization, which is becoming more and more frequent, is supported by the California Public Utilities Commission (CPUC) as a safety best practice.

In partnership with fire weather experts, Liberty monitors real-time weather data and forecasts and regularly tests fuel moisture during the fire season. If it is determined that the forecasted conditions meet or exceed safety thresholds, Liberty will initiate a PSPS.

#### Safety Thresholds:

- The Energy Release Component (measures dry fuel conditions) exceeds 92nd percentile
- Wind gusts exceed 40 miles per hour
- Fosberg Fire Weather Index (measures speed of potential fire) exceeds 50

In the event that a PSPS is a possibility, Liberty will attempt to contact customers through calls, texts, and emails using contact information on file. Customers should keep their contact information up-to-date and follow Liberty on Facebook and X to receive timely PSPS updates.

### **What Other Wildfire Mitigation Efforts Does Liberty Have in Place to Protect Our Community?**

Catastrophic wildfires have become all too common in California. Due to the dense vegetation and dry brush that characterize much of our landscape, the Lake Tahoe Basin and surrounding forested areas have been designated either "High" or "Very High" Fire Hazard Severity Zones by CAL FIRE.

Liberty is taking steps to mitigate the risk of wildfires in the communities we serve. Outlined below are the key components of our Wildfire Mitigation Plan.

[View Mitigation Plan](#)

### **Infrastructure Hardening**

Infrastructure hardening is an ongoing system infrastructure improvement and replacement process aimed at lowering the potential of fires sparked by electric infrastructure. Over the next several years, Liberty will conduct the following improvements to support this process:

- Install covered conductors
- Replace conventional fuses with limiting fuses
- Test and replace aging poles
- Underground sections of the grid
- Remove tree attachments (electrical infrastructure attached to trees)
- Decommission the old wood structure Brockway Substation and replace with a new modern substation
- Complete system audit (inspect 100% of all poles and infrastructure in the system)

### **Vegetation Management**

Liberty crews are deployed year-round throughout the region to inspect trees and vegetation in the vicinity of power lines. In compliance with state law and safety best practices, Liberty will trim or remove trees or branches that have grown too close to power lines in order to mitigate wildfire risk.

When trees are identified for trimming, crews are instructed to prune branches and vegetation back to a minimum of 12 feet from the high voltage power lines to maintain adequate clearance over the maintenance cycle period. Crews will additionally identify trees for removal that are dead, diseased, or structurally unsound, despite being within the acceptable clearance zone, if they have the potential to fall on power lines.

Customers should never attempt to conduct the tree trimming activities themselves, due to the risk of coming into contact with power lines during the process.



Liberty offers complimentary tree-trimming services to customers who believe a tree or branch may be hazardous to nearby electric infrastructure. If you spot a tree or branch you feel may be a hazard, please call us at 530-546-1787.

**Important**

If we have your current contact information, Liberty will be sending outreach updates to affected customers. If we don't have your current contact information on file, please email it to us immediately at: CustomerInfo@libertyutilities.com.

Please help to keep our customer service phone lines clear for emergencies.

**DE-ENERGIZATION IMPLEMENTED NOTIFICATIONS**

*Topaz, Walker, Coleville*

**The following message was distributed via OnSolve to Topaz, Walker, and Coleville customers on Wednesday, November 20 at 7:16 AM:**

Email:

This is an important alert from your electric provider, Liberty. Due to extreme weather conditions that increase the risk of a potential wildfire, a Public Safety Power Shutoff (PSPS) was implemented on Wednesday, November 20, 2024, at 6:49 am. The power shutoff could last more than 24 hours. Customers are encouraged to visit our Community Resource Centers from 8 a.m. - 10 p.m. at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, or at the Walker Community Center, 442 Mule Deer Drive, Walker, CA, if they are unable to secure necessary alternative power.

Details of the PSPS can be found on our website and will be updated as necessary.

<https://california.libertyutilities.com/south-lake-tahoe/residential/emergencies/electrical/public-safety-power-shutoff-update.html>

For additional updates, please follow us on [Facebook](#) (@LibertyUtilitiesLT) and [X](#) (@LibertyUtil\_CA).

Phone/Text:

1. This is an important alert from your electric provider, Liberty. Due to extreme weather conditions that increase the risk of a potential wildfire, a Public Safety Power Shutoff (PSPS) was implemented Wednesday, November 20 for Topaz customers.

2. Customers are encouraged to visit our Community Resource Centers from 8 a.m. - 10 p.m. at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, or at the Walker Community Center,

442 Mule Deer Drive, Walker, CA, if they are unable to secure necessary alternative power. Details of the PSPS can be found on our website.

**The following messages were posted to Liberty's social media on Wednesday, November 20 at 7:30 AM:**

---

*Twitter Thread: \*numbers identify position in the thread*

Liberty has expanded a Public Safety Power Shutoff (PSPS) to include **Topaz, Coleville, and Walker area customers**, due to extreme weather conditions that increase the risk of a potential wildfire. <attach map>

Customers will need to plan for an extended power shutoff that began at 6:49 am on Wednesday, November 20, 2024 and could last more than 24 hours.

Customers are encouraged to visit our Community Resource Centers from 8 a.m. - 10 p.m. at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, or at the Walker Community Center, 442 Mule Deer Drive, Walker, CA, if they are unable to secure necessary alternative power.

Further details can be found on our webpage: <https://california.libertyutilities.com/south-lake-tahoe/residential/emergencies/electrical/public-safety-power-shutoff-update.html>

*Facebook Post:*

Liberty has expanded a Public Safety Power Shutoff (PSPS) to include **Topaz, Coleville, and Walker area customers**, due to extreme weather conditions that increase the risk of a potential wildfire. Customers will need to plan for an extended power shutoff which began at 6:49 a.m. on Wednesday, November 20, 2024, and could last more than 24 hours.

Customers are encouraged to visit our Community Resource Centers from 8 a.m. - 10 p.m. at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, or at the Walker Community Center, 442 Mule Deer Drive, Walker, CA, if they are unable to secure necessary alternative power.

Further details can be found on our webpage: <https://california.libertyutilities.com/south-lake-tahoe/residential/emergencies/electrical/public-safety-power-shutoff-update.html>

**The following was update was made to Liberty's website on Wednesday, November 20 at 7:48 AM:**

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**Public Safety Power Shutoff Update for Liberty Customers**

**November 20, 7:15 a.m. update:**

Liberty has expanded a Public Safety Power Shutoff (PSPS) to include THESE AREAS (**Topaz, Coleville, and Walker customers**) due to extreme weather conditions that increase the risk of a potential wildfire. Customers will need to plan for an extended power shutoff which began at **6:49 a.m. on Wednesday, November 20, 2024**, and could last more than 24 hours.

Customers are encouraged to visit our Community Resource Centers from 8 a.m. - 10 p.m. at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, or at the Walker Community Center, 442 Mule Deer Drive, Walker, CA, if they are unable to secure necessary alternative power.

**November 20, 7:00 a.m. PSOM update:**

**Attention Verdi, Floriston, and Farad customers!** Due to extreme weather conditions that increase the risk of a potential wildfire, we have been notified by NV Energy that a **Public Safety Outage Management (PSOM) event was implemented at 6:50 am on Wednesday, November 20, 2024**. Because of the interconnected nature of the electric grid, you may experience an extended power outage caused by NV Energy's de-energization. The power shutoff may last more than 24 hours.

More information from NV Energy: <https://www.nvenergy.com/safety/psom>

**November 20, 4:30 a.m. update:**

Liberty is currently implementing a Public Safety Power Shutoff (PSPS) for (**Markleeville, Woodfords, and Desolation Hotel (Hope Valley) customers**), due to extreme weather conditions that increase the risk of a potential wildfire. Customers will need to plan for an extended power shutoff that will begin at around 4:30 a.m. on Wednesday, November 20, and could last more than 24 hours.

Customers who are unable to secure necessary alternative power are encouraged to visit our Community Resource Centers from 8 a.m. - 10 p.m. at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, or at the Walker Community Center, 442 Mule Deer Drive, Walker, CA.

**November 19, 7:15 p.m. update:**

Due to extreme weather conditions that increase the risk of a potential wildfire, we have been notified by NV Energy of a potential Public Safety Outage Management (PSOM) event that may impact **Verdi, Floriston, and Farad customers on or about Wednesday, November 20 at 6:00 a.m.** Because of the interconnected nature of the electric grid, you may experience an extended power outage caused by NV Energy's de-energization. The power shutoff may last more than 24 hours. **This potential outage is in addition to the previous alert of a potential Public Safety Power Shutoff (PSPS) some Liberty customers received earlier.** 151 Liberty customers may be impacted.

**November 19, 5:00 p.m. update:**

Liberty may implement a Public Safety Power Shutoff (PSPS) for THESE AREAS (**Markleeville, Woodfords, Desolation Hotel (Hope Valley), Topaz, Coleville, and Walker customers**) due to extreme weather conditions that increase the risk of a potential wildfire **on or about Wednesday, November 20, 2024, at about 2 a.m.** The power shutoff could last more than 24 hours.

Customers are encouraged to visit our Community Resource Centers from 8 a.m. - 10 p.m. at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, or at the Walker Community Center, 442 Mule Deer Drive, Walker, CA, if they are unable to secure necessary alternative power.

Monitored Fire Weather Conditions		
Energy Release Component	Wind Gusts	Fosberg Fire Weather Index
<20% safety threshold: 92nd percentile	>60 mph safety threshold: 40 mph	>80 safety threshold: 50

**What Do I Need to Know?**

- Power is expected to be shut off on or about Wednesday, November 20, 2024, at about 2:00 a.m.
- Predicted weather conditions warrant a PSPS forecasted for the aforementioned areas, date, and time.
- Approximately 1,490 customers will be impacted.
- Public safety partners were contacted on Tuesday, November 19 and made aware of medically sensitive customers who will be impacted by the PSPS.
- Two Community Resource Centers (CRC) are being activated. The CRC will remain open during the event between the hours of 8 a.m. to 10 p.m. throughout the de-energization event to provide customers with resources.
- Customers who require power to operate life-essential medical equipment are strongly encouraged to visit our Community Resource Center from 8 a.m. - 10 p.m. at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, or at the Walker Community Center, 442 Mule Deer Drive, Walker, CA if they are unable to secure necessary alternative power.
- For additional information and real-time updates, please follow us on [Facebook](#) (@LibertyUtilitiesLT) and [X](#) (@LibertyUtil\_CA)

View Areas Impacted by the PSPS [HERE](#)

**When Will Power Be Restored?**

Liberty will begin the process to restore power when weather conditions retreat below the aforementioned safety thresholds. The restoration process includes conducting safety inspections on power lines and electric infrastructure throughout the impacted communities, an essential action that must be completed prior to lifting the PSPS and restoring power. The power shutoff could last more than 24 hours. Thank you for your patience. We will provide additional updates as they become available.

**About Public Safety Power Shutoffs**

A public safety power shutoff (PSPS) is a safety procedure utilized by electric utilities to proactively turn off power when and where weather conditions create a high wildfire risk. The practice of de-energization, which is becoming more and more frequent, is supported by the California Public Utilities Commission (CPUC) as a safety best practice.

In partnership with fire weather experts, Liberty monitors real-time weather data and forecasts and regularly tests fuel moisture during the fire season. If it is determined that the forecasted conditions meet or exceed safety thresholds, Liberty will initiate a PSPS.

**Safety Thresholds:**

- The Energy Release Component (measures dry fuel conditions) exceeds 92nd percentile
- Wind gusts exceed 40 miles per hour
- Fosberg Fire Weather Index (measures speed of potential fire) exceeds 50

In the event that a PSPS is a possibility, Liberty will attempt to contact customers through calls, texts, and emails using contact information on file. Customers should keep their contact information up-to-date and follow Liberty on Facebook and X to receive timely PSPS updates.

**What Other Wildfire Mitigation Efforts Does Liberty Have in Place to Protect Our Community?**

Catastrophic wildfires have become all too common in California. Due to the dense vegetation and dry brush that characterize much of our landscape, the Lake Tahoe Basin and surrounding forested areas have been designated either "High" or "Very High" Fire Hazard Severity Zones by CAL FIRE.

Liberty is taking steps to mitigate the risk of wildfires in the communities we serve. Outlined below are the key components of our Wildfire Mitigation Plan.

[View Mitigation Plan](#)

**Infrastructure Hardening**

Infrastructure hardening is an ongoing system infrastructure improvement and replacement process aimed at lowering the potential of fires sparked by electric infrastructure. Over the next several years, Liberty will conduct the following improvements to support this process:

- Install covered conductors
- Replace conventional fuses with limiting fuses
- Test and replace aging poles
- Underground sections of the grid
- Remove tree attachments (electrical infrastructure attached to trees)
- Decommission the old wood structure Brockway Substation and replace with a new modern substation
- Complete system audit (inspect 100% of all poles and infrastructure in the system)

**Vegetation Management**

Liberty crews are deployed year-round throughout the region to inspect trees and vegetation in the vicinity of power lines. In compliance with state law and safety best practices, Liberty will trim or remove trees or branches that have grown too close to power lines in order to mitigate wildfire risk.

When trees are identified for trimming, crews are instructed to prune branches and vegetation back to a minimum of 12 feet from the high voltage power lines to maintain adequate clearance over the maintenance cycle period. Crews will additionally identify trees for removal that are dead, diseased, or

structurally unsound, despite being within the acceptable clearance zone, if they have the potential to fall on power lines.

Customers should never attempt to conduct the tree trimming activities themselves, due to the risk of coming into contact with power lines during the process.

Liberty offers complimentary tree-trimming services to customers who believe a tree or branch may be hazardous to nearby electric infrastructure. If you spot a tree or branch you feel may be a hazard, please call us at 530-546-1787.

### **Important**

If we have your current contact information, Liberty will be sending outreach updates to affected customers. If we don't have your current contact information on file, please email it to us immediately at: [CustomerInfo@libertyutilities.com](mailto:CustomerInfo@libertyutilities.com).

Please help to keep our customer service phone lines clear for emergencies.

## **RESTORATION INITIATED NOTIFICATIONS**

### ***Markleeville, Woodfords, and Desolation Hotel (Hope Valley)***

**The following message was distributed via OnSolve to impacted customers on Wednesday, November 20 at 7:21 PM:**

---

OnSolve – All Impacted Customers including AFN

EMAIL:

Liberty crews are conducting safety inspections on power lines and electric infrastructure throughout the community. This is an essential action that must be completed prior to lifting the current Public Safety Power Shutoff (PSPS) and restoring power. Liberty expects to begin restoring power at approximately 9:00 p.m.

Thank you for your cooperation as we work to keep our communities safe.

The Community Resource Center at Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, will remain open until 10:00, as long as the PSPS is still in effect.

**For additional information and real-time updates**, please visit our [PSPS website](#) or follow us on [Facebook](#) (@LibertyUtilitiesLT) and [X](#) (@LibertyUtil\_CA)

Phone/Text:

1. Liberty crews are conducting safety inspections on power lines and electric infrastructure throughout the community, an essential action that must be completed prior to lifting the current Public Safety Power Shutoff (PSPS) and restoring power. We expect to begin restoring power at approximately 9:00 p.m. Thank you for your cooperation as we work to keep our communities safe.
2. The Community Resource Center at Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, will remain open until 10:00, as long as the PSPS is still in effect. **For additional information and real-time updates**, please visit [libertyutilities.com](https://libertyutilities.com) or follow us on Facebook (@LibertyUtilitiesLT) and Twitter (@LibertyUtil\_CA).

**The following messages were posted to Liberty's social media on November 20 at 7:06 PM:**

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Facebook and Media:

Liberty crews are conducting safety inspections on power lines and electric infrastructure throughout the Markleeville, Woodfords, and Desolation Hotel (Hope Valley) communities. This is an essential action that must be completed before lifting the current Public Safety Power Shutoff (PSPS) and restoring power. Liberty expects to begin restoring power at approximately 9:00 p.m.

Thank you for your cooperation as we work to keep our communities safe.

The Community Resource Centers at Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, and Walker Community Center, 442 Mule Deer Drive, Walker, CA, will remain open until 10:00 p.m., as long as the PSPS is still in effect.

**For additional information and real-time updates**, please visit our [PSPS website](https://california.libertyutilities.com/south-lake-tahoe/residential/emergencies/electrical/public-safety-power-shutoff-update.html)  
<https://california.libertyutilities.com/south-lake-tahoe/residential/emergencies/electrical/public-safety-power-shutoff-update.html>

Twitter:

1. Liberty crews are conducting safety inspections on power lines and electric infrastructure throughout the Markleeville, Woodfords, and Desolation Hotel (Hope Valley) communities. This is an essential action that must be completed before lifting the current Public Safety Power Shutoff (PSPS) and restoring power. Liberty expects to begin restoring power at approximately 9:00 p.m.

2. Thank you for your cooperation as we work to keep our communities safe. The Community Resource Centers at Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, and Walker Community Center, 442 Mule Deer Drive, Walker, CA, will remain open until 10:00 p.m., as long as the PSPS is still in effect.
3. **For additional information and real-time updates**, please visit our [PSPS website](https://california.libertyutilities.com/south-lake-tahoe/residential/emergencies/electrical/public-safety-power-shutoff-update.html) <https://california.libertyutilities.com/south-lake-tahoe/residential/emergencies/electrical/public-safety-power-shutoff-update.html>

The following was update was made to Liberty’s website on Wednesday, November 20 at 7:00 PM:

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**Public Safety Power Shutoff Update for Liberty Customers**

**November 20, 7:00 PM update:**

Liberty crews are conducting safety inspections on power lines and electric infrastructure throughout the Markleeville, Woodfords, and Desolation Hotel (Hope Valley) communities. This is an essential action that must be completed prior to lifting the current Public Safety Power Shutoff (PSPS) and restoring power. Liberty expects to begin restoring power at approximately 9:00 p.m.

Thank you for your cooperation as we work to keep our communities safe.

The Community Resource Center at Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, and Walker Community Center, 442 Mule Deer Drive, Walker, CA, will remain open until 10:00, as long as the PSPS is still in effect.

Monitored Fire Weather Conditions		
Energy Release Component	Wind Gusts	Fosberg Fire Weather Index
<20% safety threshold: 92nd percentile	>60 mph safety threshold: 40 mph	>80 safety threshold: 50

**What Do I Need to Know?**

- Power is expected to be shut off on or about Wednesday, November 20, 2024, at about 2 a.m.
- Predicted weather conditions warrant a PSPS forecasted for the aforementioned areas, date, and time.
- Approximately 1,490 customers will be impacted.
- Public safety partners were contacted on Tuesday, November 19 and made aware of medically sensitive customers who will be impacted by the PSPS.
- Two Community Resource Centers (CRC) are being activated. The CRC will remain open during the event between the hours of 8 a.m. to 10 p.m. throughout the de-energization event to provide customers with resources.



- Customers who require power to operate life-essential medical equipment are strongly encouraged to visit our Community Resource Center from 8 a.m. - 10 p.m. at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, or at the Walker Community Center, 442 Mule Deer Drive, Walker, CA if they are unable to secure necessary alternative power.
- For additional information and real-time updates, please follow us on [Facebook](#) (@LibertyUtilitiesLT) and [X](#) (@LibertyUtil\_CA)

View Areas Impacted by the PSPS [HERE](#)

### **When Will Power Be Restored?**

Liberty will begin the process to restore power when weather conditions retreat below the aforementioned safety thresholds. The restoration process includes conducting safety inspections on power lines and electric infrastructure throughout the impacted communities, an essential action that must be completed prior to lifting the PSPS and restoring power. The power shutoff could last more than 24 hours. Thank you for your patience. We will provide additional updates as they become available.

### **About Public Safety Power Shutoffs**

A public safety power shutoff (PSPS) is a safety procedure utilized by electric utilities to proactively turn off power when and where weather conditions create a high wildfire risk. The practice of de-energization, which is becoming more and more frequent, is supported by the California Public Utilities Commission (CPUC) as a safety best practice.

In partnership with fire weather experts, Liberty monitors real-time weather data and forecasts and regularly tests fuel moisture during the fire season. If it is determined that the forecasted conditions meet or exceed safety thresholds, Liberty will initiate a PSPS.

### **Safety Thresholds:**

- The Energy Release Component (measures dry fuel conditions) exceeds 92nd percentile
- Wind gusts exceed 40 miles per hour
- Fosberg Fire Weather Index (measures speed of potential fire) exceeds 50

In the event that a PSPS is a possibility, Liberty will attempt to contact customers through calls, texts, and emails using contact information on file. Customers should keep their contact information up-to-date and follow Liberty on Facebook and X to receive timely PSPS updates.

### **What Other Wildfire Mitigation Efforts Does Liberty Have in Place to Protect Our Community?**

Catastrophic wildfires have become all too common in California. Due to the dense vegetation and dry brush that characterize much of our landscape, the Lake Tahoe Basin and surrounding forested areas have been designated either "High" or "Very High" Fire Hazard Severity Zones by CAL FIRE.

Liberty is taking steps to mitigate the risk of wildfires in the communities we serve. Outlined below are the key components of our Wildfire Mitigation Plan.

[View Mitigation Plan](#)

### **Infrastructure Hardening**

Infrastructure hardening is an ongoing system infrastructure improvement and replacement process aimed at lowering the potential of fires sparked by electric infrastructure. Over the next several years, Liberty will conduct the following improvements to support this process:

- Install covered conductors
- Replace conventional fuses with limiting fuses
- Test and replace aging poles
- Underground sections of the grid
- Remove tree attachments (electrical infrastructure attached to trees)
- Decommission the old wood structure Brockway Substation and replace with a new modern substation
- Complete system audit (inspect 100% of all poles and infrastructure in the system)

### **Vegetation Management**

Liberty crews are deployed year-round throughout the region to inspect trees and vegetation in the vicinity of power lines. In compliance with state law and safety best practices, Liberty will trim or remove trees or branches that have grown too close to power lines in order to mitigate wildfire risk.

When trees are identified for trimming, crews are instructed to prune branches and vegetation back to a minimum of 12 feet from the high voltage power lines to maintain adequate clearance over the maintenance cycle period. Crews will additionally identify trees for removal that are dead, diseased, or structurally unsound, despite being within the acceptable clearance zone, if they have the potential to fall on power lines.

Customers should never attempt to conduct the tree trimming activities themselves, due to the risk of coming into contact with power lines during the process.

Liberty offers complimentary tree-trimming services to customers who believe a tree or branch may be hazardous to nearby electric infrastructure. If you spot a tree or branch you feel may be a hazard, please call us at 530-546-1787.

### **Important**

If we have your current contact information, Liberty will be sending outreach updates to affected customers. If we don't have your current contact information on file, please email it to us immediately at: [CustomerInfo@libertyutilities.com](mailto:CustomerInfo@libertyutilities.com).

Please help to keep our customer service phone lines clear for emergencies.

## RESTORATION INITIATED NOTIFICATIONS

*Topaz, Walker, Coleville*

The following message was distributed via OnSolve to impacted customers on Wednesday, November 20 at 3:44 PM:

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EMAIL:

Liberty crews are conducting safety inspections on power lines and electric infrastructure throughout the community. This is an essential action that must be completed prior to lifting the current Public Safety Power Shutoff (PSPS) and restoring power. Liberty expects to begin restoring power at approximately 5:00 p.m.

Thank you for your cooperation as we work to keep our communities safe.

The Community Resource Centers at Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, and Walker Community Center, 442 Mule Deer Drive, Walker, CA, will remain open until 10:00, as long as the PSPS is still in effect.

**For additional information and real-time updates**, please visit our [PSPS website](#) or follow us on [Facebook](#) (@LibertyUtilitiesLT) and [X](#) (@LibertyUtil\_CA)

Phone/Text:

1. Liberty crews are conducting safety inspections on power lines and electric infrastructure throughout the community, an essential action that must be completed prior to lifting the current Public Safety Power Shutoff (PSPS) and restoring power. We expect to begin restoring power at approximately 5:00 p.m. Thank you for your cooperation as we work to keep our communities safe.
2. The Community Resource Centers at Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, and Walker Community Center, 442 Mule Deer Drive, Walker, CA, will remain open until 10:00, as long as the PSPS is still in effect. **For additional information and real-time updates**, please visit [libertyutilities.com](http://libertyutilities.com) or follow us on Facebook (@LibertyUtilitiesLT) and Twitter (@LibertyUtil\_CA).

The following messages were posted to Liberty's social media on Wednesday, November 20 at 3:26 PM:

---

Facebook and Media:

Liberty Utilities (CalPeco Electric) LLC Post Event Report on November 20, 2024, PSPS Event

Liberty crews are conducting safety inspections on power lines and electric infrastructure throughout the **Topaz, Coleville, and Walker** communities. This is an essential action that must be completed before lifting the current Public Safety Power Shutoff (PSPS) and restoring power. Liberty expects to begin restoring power at approximately 6:00 p.m.

Thank you for your cooperation as we work to keep our communities safe.

The Community Resource Centers at Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, and Walker Community Center, 442 Mule Deer Drive, Walker, CA, will remain open until 10:00, as long as the PSPS is still in effect.

**For additional information and real-time updates**, please visit our [PSPS website](https://california.libertyutilities.com/south-lake-tahoe/residential/emergencies/electrical/public-safety-power-shutoff-update.html)  
<https://california.libertyutilities.com/south-lake-tahoe/residential/emergencies/electrical/public-safety-power-shutoff-update.html>

Twitter:

1. Liberty crews are conducting safety inspections on power lines and electric infrastructure throughout the **Topaz, Coleville, and Walker** communities. This is an essential action that must be completed before lifting the current Public Safety Power Shutoff (PSPS) and restoring power. Liberty expects to begin restoring power at approximately 6:00 p.m.
2. Thank you for your cooperation as we work to keep our communities safe. The Community Resource Centers at Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, and Walker Community Center, 442 Mule Deer Drive, Walker, CA, will remain open until 10:00, as long as the PSPS is still in effect.
3. **For additional information and real-time updates**, please visit our [PSPS website](https://california.libertyutilities.com/south-lake-tahoe/residential/emergencies/electrical/public-safety-power-shutoff-update.html)  
<https://california.libertyutilities.com/south-lake-tahoe/residential/emergencies/electrical/public-safety-power-shutoff-update.html>

**The following was update was made to Liberty’s website on Wednesday, November 20 at 3:25 PM:**

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**Public Safety Power Shutoff Update for Liberty Customers**

**November 20, 3: 25p.m update:**

Liberty crews are conducting safety inspections on power lines and electric infrastructure throughout the community. This is an essential action that must be completed prior to lifting the current Public Safety Power Shutoff (PSPS) and restoring power. Liberty expects to begin restoring power at approximately 5:00 p.m.

Thank you for your cooperation as we work to keep our communities safe.

The Community Resource Centers at Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, and Walker Community Center, 442 Mule Deer Drive, Walker, CA, will remain open until 10:00, as long as the PSPS is still in effect.

<b>Monitored Fire Weather Conditions</b>		
<b>Energy Release Component</b>	<b>Wind Gusts</b>	<b>Fosberg Fire Weather Index</b>
<20% safety threshold: 92nd percentile	>60 mph safety threshold: 40 mph	>80 safety threshold: 50

**What Do I Need to Know?**

- Power is expected to be shut off on or about Wednesday, November 20, 2024, at about 2 a.m.
- Predicted weather conditions warrant a PSPS forecasted for the aforementioned areas, date, and time.
- Approximately 1,490 customers will be impacted.
- Public safety partners were contacted on Tuesday, November 19 and made aware of medically sensitive customers who will be impacted by the PSPS.
- Two Community Resource Centers (CRC) are being activated. The CRC will remain open during the event between the hours of 8 a.m. to 10 p.m. throughout the de-energization event to provide customers with resources.
- Customers who require power to operate life-essential medical equipment are strongly encouraged to visit our Community Resource Center from 8 a.m. - 10 p.m. at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, or at the Walker Community Center, 442 Mule Deer Drive, Walker, CA if they are unable to secure necessary alternative power.
- For additional information and real-time updates, please follow us on [Facebook](#) (@LibertyUtilitiesLT) and [X](#) (@LibertyUtil\_CA)

View Areas Impacted by the PSPS [HERE](#)

### **When Will Power Be Restored?**

Liberty will begin the process to restore power when weather conditions retreat below the aforementioned safety thresholds. The restoration process includes conducting safety inspections on power lines and electric infrastructure throughout the impacted communities, an essential action that must be completed prior to lifting the PSPS and restoring power. The power shutoff could last more than 24 hours. Thank you for your patience. We will provide additional updates as they become available.

### **About Public Safety Power Shutoffs**

A public safety power shutoff (PSPS) is a safety procedure utilized by electric utilities to proactively turn off power when and where weather conditions create a high wildfire risk. The practice of de-energization, which is becoming more and more frequent, is supported by the California Public Utilities Commission (CPUC) as a safety best practice.

In partnership with fire weather experts, Liberty monitors real-time weather data and forecasts and regularly tests fuel moisture during the fire season. If it is determined that the forecasted conditions meet or exceed safety thresholds, Liberty will initiate a PSPS.

### **Safety Thresholds:**

- The Energy Release Component (measures dry fuel conditions) exceeds 92nd percentile
- Wind gusts exceed 40 miles per hour
- Fosberg Fire Weather Index (measures speed of potential fire) exceeds 50

In the event that a PSPS is a possibility, Liberty will attempt to contact customers through calls, texts, and emails using contact information on file. Customers should keep their contact information up-to-date and follow Liberty on Facebook and X to receive timely PSPS updates.

### **What Other Wildfire Mitigation Efforts Does Liberty Have in Place to Protect Our Community?**

Catastrophic wildfires have become all too common in California. Due to the dense vegetation and dry brush that characterize much of our landscape, the Lake Tahoe Basin and surrounding forested areas have been designated either "High" or "Very High" Fire Hazard Severity Zones by CAL FIRE.

Liberty is taking steps to mitigate the risk of wildfires in the communities we serve. Outlined below are the key components of our Wildfire Mitigation Plan.

[View Mitigation Plan](#)

### **Infrastructure Hardening**

Infrastructure hardening is an ongoing system infrastructure improvement and replacement process aimed at lowering the potential of fires sparked by electric infrastructure. Over the next several years, Liberty will conduct the following improvements to support this process:

- Install covered conductors
- Replace conventional fuses with limiting fuses
- Test and replace aging poles
- Underground sections of the grid
- Remove tree attachments (electrical infrastructure attached to trees)
- Decommission the old wood structure Brockway Substation and replace with a new modern substation
- Complete system audit (inspect 100% of all poles and infrastructure in the system)

### **Vegetation Management**

Liberty crews are deployed year-round throughout the region to inspect trees and vegetation in the vicinity of power lines. In compliance with state law and safety best practices, Liberty will trim or remove trees or branches that have grown too close to power lines in order to mitigate wildfire risk.

When trees are identified for trimming, crews are instructed to prune branches and vegetation back to a minimum of 12 feet from the high voltage power lines to maintain adequate clearance over the maintenance cycle period. Crews will additionally identify trees for removal that are dead, diseased, or structurally unsound, despite being within the acceptable clearance zone, if they have the potential to fall on power lines.

Customers should never attempt to conduct the tree trimming activities themselves, due to the risk of coming into contact with power lines during the process.

Liberty offers complimentary tree-trimming services to customers who believe a tree or branch may be hazardous to nearby electric infrastructure. If you spot a tree or branch you feel may be a hazard, please call us at 530-546-1787.

### **Important**

If we have your current contact information, Liberty will be sending outreach updates to affected customers. If we don't have your current contact information on file, please email it to us immediately at: [CustomerInfo@libertyutilities.com](mailto:CustomerInfo@libertyutilities.com).

Please help to keep our customer service phone lines clear for emergencies.

## RESTORATION COMPLETE NOTIFICATIONS

### *Markleeville, Woodfords, and Desolation Hotel (Hope Valley)*

**The following message was distributed via OnSolve to customers with power restored on Wednesday, November 20 at 10:01 PM:**

---

ONSOLVE: Customer in Power

This is an important alert from your electric provider, Liberty.

Liberty crews conducted safety inspections on the affected power lines and confirmed the grid can be safely re-energized. Power has been restored.

If you are still experiencing a power outage, please contact us at 1-844-245-6868.

We appreciate your understanding as we took this proactive measure to keep the community safe.

**The following update was made to Liberty's website and social media on Wednesday, November 20 at 9:58 PM:**

---

We have restored power to the **Markleeville, Woodfords, and Desolation Hotel (Hope Valley)** communities following the extreme weather conditions that necessitated a Public Safety Power Shutoff (PSPS). Liberty crews conducted safety inspections on the affected power lines and confirmed the grid could be safely re-energized.

We appreciate your understanding as we took this proactive measure to keep the community safe.

## RESTORATION COMPLETE NOTIFICATIONS

### *Topaz, Walker, Coleville*

**The following message was distributed via OnSolve to customers with power restored on Wednesday, November 20 at 4:54 PM:**

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This is an important alert from your electric provider, Liberty.

Liberty crews conducted safety inspections on the affected power lines and confirmed the grid can be safely re-energized. Power has been restored.

If you are still experiencing a power outage, please contact us at 1-844-245-6868.

We appreciate your understanding as we took this proactive measure to keep the community safe.



**The following update was made to Liberty's website and social media on Wednesday, November 20 between 4:32 and 4:45 PM:**

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We have restored power to the **Topaz, Coleville, and Walker** communities following the extreme weather conditions that necessitated a Public Safety Power Shutoff (PSPS). Liberty crews conducted safety inspections on the affected power lines and confirmed the grid could be safely re-energized.

We appreciate your understanding as we took this proactive measure to keep the community safe.

## 15 Appendix B – Public Safety Partner Notifications

**From:** [Jennifer Guenther](#)  
**To:** [Lee Kiolbasa](#); [mbeckwith@alpinecountyca.gov](mailto:mbeckwith@alpinecountyca.gov); [tminder@alpineso.com](mailto:tminder@alpineso.com); [nwilliamson@alpinecountyca.gov](mailto:nwilliamson@alpinecountyca.gov); [rjohnson@alpinecountyca.gov](mailto:rjohnson@alpinecountyca.gov); [Terry Hughes](#); [tstreeper@alpinecountyca.gov](mailto:tstreeper@alpinecountyca.gov); [cgoodman@alpinecountyca.gov](mailto:cgoodman@alpinecountyca.gov); [ken.quiner@washoe-tribe.us](mailto:ken.quiner@washoe-tribe.us); [rob.beltramo@washoe-tribe.us](mailto:rob.beltramo@washoe-tribe.us); [lisa.christensen@washoe-tribe.us](mailto:lisa.christensen@washoe-tribe.us); [George.abbott@washoe-tribe.us](mailto:George.abbott@washoe-tribe.us); [max.rettig@washoe-tribe.us](mailto:max.rettig@washoe-tribe.us); [aslais@alpinecountyca.gov](mailto:aslais@alpinecountyca.gov); [charootunian@alpineso.com](mailto:charootunian@alpineso.com); [jbaker@alpineso.com](mailto:jbaker@alpineso.com); [pwasham@alpinecountyca.gov](mailto:pwasham@alpinecountyca.gov); [Ken Burkhart](#); [Shane Gleason](#); [htorix@esud.org](mailto:htorix@esud.org); [scottndeb1951@outlook.com](mailto:scottndeb1951@outlook.com); [Ethan Gray](#); [David Griffith](#); [rhammes@alpinecountyca.gov](mailto:rhammes@alpinecountyca.gov); [geoff.ellis@washoe-tribe.us](mailto:geoff.ellis@washoe-tribe.us)  
**Cc:** [Kate Marrone](#); [Lee Kiolbasa](#); [Matt Newberry](#)  
**Subject:** RE: Notice of RESTORED Public Safety Power Shutoff from Liberty for Markleeville, Woodfords, Desolation Hotel (Hope Valley) area customers  
**Date:** Wednesday, November 20, 2024 10:06:54 PM

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We have restored power to the **Markleeville, Woodfords, and Desolation Hotel (Hope Valley)** communities following the extreme weather conditions that necessitated a Public Safety Power Shutoff (PSPS). Liberty crews conducted safety inspections on the affected power lines and confirmed the grid could be safely re-energized.

We appreciate your understanding as we took this proactive measure to keep the community safe.

**Jennifer Guenther** | [Liberty Utilities \(West Region\)](#) | Senior Manager, Customer Solutions  
P: 530-721-1861 | E: [Jennifer.Guenther@libertyutilities.com](mailto:Jennifer.Guenther@libertyutilities.com)

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**From:** Jennifer Guenther

**Sent:** Wednesday, November 20, 2024 7:04 PM

**To:** Lee Kiolbasa <[Leonard.Kiolbasa@libertyutilities.com](mailto:Leonard.Kiolbasa@libertyutilities.com)>; [mbeckwith@alpinecountyca.gov](mailto:mbeckwith@alpinecountyca.gov); [tminder@alpineso.com](mailto:tminder@alpineso.com); [nwilliamson@alpinecountyca.gov](mailto:nwilliamson@alpinecountyca.gov); [rjohnson@alpinecountyca.gov](mailto:rjohnson@alpinecountyca.gov); Terry Hughes <[athughes75@hotmail.com](mailto:athughes75@hotmail.com)>; [tstreeper@alpinecountyca.gov](mailto:tstreeper@alpinecountyca.gov); [cgoodman@alpinecountyca.gov](mailto:cgoodman@alpinecountyca.gov); [ken.quiner@washoe-tribe.us](mailto:ken.quiner@washoe-tribe.us); [rob.beltramo@washoe-tribe.us](mailto:rob.beltramo@washoe-tribe.us); [lisa.christensen@washoe-tribe.us](mailto:lisa.christensen@washoe-tribe.us); [George.abbott@washoe-tribe.us](mailto:George.abbott@washoe-tribe.us); [max.rettig@washoe-tribe.us](mailto:max.rettig@washoe-tribe.us); [aslais@alpinecountyca.gov](mailto:aslais@alpinecountyca.gov); [charootunian@alpineso.com](mailto:charootunian@alpineso.com); [jbaker@alpineso.com](mailto:jbaker@alpineso.com); [pwasham@alpinecountyca.gov](mailto:pwasham@alpinecountyca.gov); Ken Burkhart <[kburkhart@alpinestudents.org](mailto:kburkhart@alpinestudents.org)>; Shane Gleason <[sgleason@esud.org](mailto:sgleason@esud.org)>; [htorix@esud.org](mailto:htorix@esud.org); [scottndeb1951@outlook.com](mailto:scottndeb1951@outlook.com); Ethan Gray <[egray@alpinecountyca.gov](mailto:egray@alpinecountyca.gov)>; David Griffith <[dgriffith.9@gmail.com](mailto:dgriffith.9@gmail.com)>; [rhammes@alpinecountyca.gov](mailto:rhammes@alpinecountyca.gov)

**Cc:** Kate Marrone <[Kate.Marrone@libertyutilities.com](mailto:Kate.Marrone@libertyutilities.com)>; Lee Kiolbasa <[Leonard.Kiolbasa@libertyutilities.com](mailto:Leonard.Kiolbasa@libertyutilities.com)>; Matt Newberry <[Matt.Newberry@libertyutilities.com](mailto:Matt.Newberry@libertyutilities.com)>

**Subject:** Notice of Safety Inspections Public Safety Power Shutoff from Liberty for Markleeville, Woodfords, Desolation Hotel (Hope Valley) area customers

Liberty crews are conducting safety inspections on power lines and electric infrastructure throughout the **Markleeville, Woodfords, and Desolation Hotel (Hope Valley)** communities. This is an essential action that must be completed before lifting the current Public Safety Power Shutoff (PSPS) and restoring power. Liberty expects to begin restoring power at approximately 9:00 p.m.

Thank you for your cooperation as we work to keep our communities safe.

The Community Resource Centers at Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA will remain open until 10:00, as long as the PSPS is still in effect.

**For additional information and real-time updates,** please visit our [PSPS website](#) or follow us on [Facebook](#) (@LibertyUtilitiesLT) and [X](#) (@LibertyUtil\_CA)

**Jennifer Guenther** | [Liberty Utilities \(West Region\)](#) | Senior Manager, Customer Solutions  
P: 530-721-1861 | E: [Jennifer.Guenther@libertyutilities.com](mailto:Jennifer.Guenther@libertyutilities.com)

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**From:** Jennifer Guenther

**Sent:** Wednesday, November 20, 2024 7:43 AM

**To:** Lee Kiolbasa <[Leonard.Kiolbasa@libertyutilities.com](mailto:Leonard.Kiolbasa@libertyutilities.com)>; [mbeckwith@alpinecountyca.gov](mailto:mbeckwith@alpinecountyca.gov); [tminder@alpineso.com](mailto:tminder@alpineso.com); [nwilliamson@alpinecountyca.gov](mailto:nwilliamson@alpinecountyca.gov); [rjohnson@alpinecountyca.gov](mailto:rjohnson@alpinecountyca.gov); Terry Hughes <[athughes75@hotmail.com](mailto:athughes75@hotmail.com)>; [tstreeper@alpinecountyca.gov](mailto:tstreeper@alpinecountyca.gov); [cgoodman@alpinecountyca.gov](mailto:cgoodman@alpinecountyca.gov); [ken.quiner@washoetribe.us](mailto:ken.quiner@washoetribe.us); [rob.beltramo@washoetribe.us](mailto:rob.beltramo@washoetribe.us); [lisa.christensen@washoetribe.us](mailto:lisa.christensen@washoetribe.us); [George.abbott@washoetribe.us](mailto:George.abbott@washoetribe.us); [max.rettig@washoetribe.us](mailto:max.rettig@washoetribe.us); [aslais@alpinecountyca.gov](mailto:aslais@alpinecountyca.gov); [charootunian@alpineso.com](mailto:charootunian@alpineso.com); [jbaker@alpineso.com](mailto:jbaker@alpineso.com); [pwasham@alpinecountyca.gov](mailto:pwasham@alpinecountyca.gov); [bchappell-mcgovern@mono.ca.gov](mailto:bchappell-mcgovern@mono.ca.gov); John Peters <[jpeters@mono.ca.gov](mailto:jpeters@mono.ca.gov)>; Seth Clark <[sclark@monosheriff.org](mailto:sclark@monosheriff.org)>; [curtiranch@gmail.com](mailto:curtiranch@gmail.com); [rcnalders54@gmail.com](mailto:rcnalders54@gmail.com); Michael Lightfoot <[michael.l.lightfoot@usmc.mil](mailto:michael.l.lightfoot@usmc.mil)>; [andrew.oddo@usmc.mil](mailto:andrew.oddo@usmc.mil); John Peters <[jpeters@mono.ca.gov](mailto:jpeters@mono.ca.gov)>; [ibraun@monosheriff.org](mailto:ibraun@monosheriff.org); [bbullock@mono.ca.gov](mailto:bbullock@mono.ca.gov); [sroberts@monosheriff.org](mailto:sroberts@monosheriff.org); [kpetererson@mono.ca.gov](mailto:kpetererson@mono.ca.gov); [cyoung@mono.ca.gov](mailto:cyoung@mono.ca.gov); [mmartinez@mono.ca.gov](mailto:mmartinez@mono.ca.gov); [cmokracek@mono.ca.gov](mailto:cmokracek@mono.ca.gov); [lgaunt@mono.ca.gov](mailto:lgaunt@mono.ca.gov); Cassidy Miles <[cmiles@mono.ca.gov](mailto:cmiles@mono.ca.gov)>; [yfreeman@mono.ca.gov](mailto:yfreeman@mono.ca.gov); Sandra Moberly <[smoberly@mono.ca.gov](mailto:smoberly@mono.ca.gov)>; Cassidy Miles <[cmiles@mono.ca.gov](mailto:cmiles@mono.ca.gov)>; Ken Burkhart <[kburkhart@alpinestudents.org](mailto:kburkhart@alpinestudents.org)>; Shane Gleason <[sgleason@esud.org](mailto:sgleason@esud.org)>; [htorix@esud.org](mailto:htorix@esud.org); [scottndeb1951@outlook.com](mailto:scottndeb1951@outlook.com); Ethan Gray <[egrays@alpinecountyca.gov](mailto:egrays@alpinecountyca.gov)>; David Griffith <[dgriffith.9@gmail.com](mailto:dgriffith.9@gmail.com)>; [rhames@alpinecountyca.gov](mailto:rhames@alpinecountyca.gov)

**Cc:** Kate Marrone <[Kate.Marrone@libertyutilities.com](mailto:Kate.Marrone@libertyutilities.com)>; Peter Stoltman <[Peter.Stoltman@libertyutilities.com](mailto:Peter.Stoltman@libertyutilities.com)>; Alison Vai <[Alison.Vai@libertyutilities.com](mailto:Alison.Vai@libertyutilities.com)>; Matt Newberry <[Matt.Newberry@libertyutilities.com](mailto:Matt.Newberry@libertyutilities.com)>

**Subject:** RE: Subject: Notice of ACTIVE Public Safety Power Shutoff from Liberty for Markleeville, Woodfords, Desolation Hotel (Hope Valley, Topaz, Coleville and Walker area customers)

Liberty has expanded a Public Safety Power Shutoff (PSPS) to include **Topaz, Coleville, and Walker area customers** due to extreme weather conditions that increase the risk of a potential wildfire. Customers will need to plan for an extended power shutoff which began at 6:49 a.m. on Wednesday, November 20, 2024, and could last more than 24 hours.

Customers are encouraged to visit our Community Resource Centers from 8 a.m. - 10 p.m. at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, or at the Walker Community Center, 442 Mule Deer Drive, Walker, CA, if they are unable to secure necessary alternative power.

Further details can be found on our webpage: <https://california.libertyutilities.com/south-lake-tahoe/residential/emergencies/electrical/public-safety-power-shutoff-update.html>

**Jennifer Guenther** | Liberty Utilities (West Region) | Senior Manager, Customer Solutions  
P: 530-721-1861 | E: [Jennifer.Guenther@libertyutilities.com](mailto:Jennifer.Guenther@libertyutilities.com)

---

**From:** Jennifer Guenther

**Sent:** Wednesday, November 20, 2024 4:43 AM

**To:** Lee Kiolbasa <[Leonard.Kiolbasa@libertyutilities.com](mailto:Leonard.Kiolbasa@libertyutilities.com)>; [mbeckwith@alpinecountyca.gov](mailto:mbeckwith@alpinecountyca.gov); [tminder@alpineso.com](mailto:tminder@alpineso.com); [nwilliamson@alpinecountyca.gov](mailto:nwilliamson@alpinecountyca.gov); [rjohnson@alpinecountyca.gov](mailto:rjohnson@alpinecountyca.gov); Terry Hughes <[athughes75@hotmail.com](mailto:athughes75@hotmail.com)>; [tstreeper@alpinecountyca.gov](mailto:tstreeper@alpinecountyca.gov); [cgoodman@alpinecountyca.gov](mailto:cgoodman@alpinecountyca.gov); [ken.quiner@washoetribe.us](mailto:ken.quiner@washoetribe.us); [rob.beltramo@washoetribe.us](mailto:rob.beltramo@washoetribe.us); [lisa.christensen@washoetribe.us](mailto:lisa.christensen@washoetribe.us); [George.abbott@washoetribe.us](mailto:George.abbott@washoetribe.us); [max.rettig@washoetribe.us](mailto:max.rettig@washoetribe.us); [aslais@alpinecountyca.gov](mailto:aslais@alpinecountyca.gov); [charootunian@alpineso.com](mailto:charootunian@alpineso.com); [jbaker@alpineso.com](mailto:jbaker@alpineso.com); [pwasham@alpinecountyca.gov](mailto:pwasham@alpinecountyca.gov); [bchappell-mcgovern@mono.ca.gov](mailto:bchappell-mcgovern@mono.ca.gov); John Peters <[jpeters@mono.ca.gov](mailto:jpeters@mono.ca.gov)>; Seth Clark <[sclark@monosheriff.org](mailto:sclark@monosheriff.org)>; [curtiranch@gmail.com](mailto:curtiranch@gmail.com); [rcnalders54@gmail.com](mailto:rcnalders54@gmail.com); Michael Lightfoot <[michael.l.lightfoot@usmc.mil](mailto:michael.l.lightfoot@usmc.mil)>; [andrew.oddo@usmc.mil](mailto:andrew.oddo@usmc.mil); John Peters <[jpeters@mono.ca.gov](mailto:jpeters@mono.ca.gov)>; [ibraun@monosheriff.org](mailto:ibraun@monosheriff.org); [bbullock@mono.ca.gov](mailto:bbullock@mono.ca.gov); [sroberts@monosheriff.org](mailto:sroberts@monosheriff.org); [kpeterson@mono.ca.gov](mailto:kpeterson@mono.ca.gov); [cyoung@mono.ca.gov](mailto:cyoung@mono.ca.gov); [mmartinez@mono.ca.gov](mailto:mmartinez@mono.ca.gov); [cmokracek@mono.ca.gov](mailto:cmokracek@mono.ca.gov); [lgaunt@mono.ca.gov](mailto:lgaunt@mono.ca.gov); Cassidy Miles <[cmiles@mono.ca.gov](mailto:cmiles@mono.ca.gov)>; [yfreeman@mono.ca.gov](mailto:yfreeman@mono.ca.gov); Sandra Moberly <[smoberly@mono.ca.gov](mailto:smoberly@mono.ca.gov)>; Cassidy Miles <[cmiles@mono.ca.gov](mailto:cmiles@mono.ca.gov)>; Ken Burkhart <[kburkhart@alpinestudents.org](mailto:kburkhart@alpinestudents.org)>; Shane Gleason <[sgleason@esud.org](mailto:sgleason@esud.org)>; [htorix@esud.org](mailto:htorix@esud.org); [scottndeb1951@outlook.com](mailto:scottndeb1951@outlook.com)

**Cc:** Kate Marrone <[Kate.Marrone@libertyutilities.com](mailto:Kate.Marrone@libertyutilities.com)>; Peter Stoltman <[Peter.Stoltman@libertyutilities.com](mailto:Peter.Stoltman@libertyutilities.com)>; Alison Vai <[Alison.Vai@libertyutilities.com](mailto:Alison.Vai@libertyutilities.com)>; Matt Newberry <[Matt.Newberry@libertyutilities.com](mailto:Matt.Newberry@libertyutilities.com)>

**Subject:** RE: Subject: Notice of Potential Public Safety Power Shutoff from Liberty for Markleeville, Woodfords and Desolation Hotel (Hope Valley) area customers

Liberty is currently implementing a Public Safety Power Shutoff (PSPS) for **Markleeville, Woodfords and Desolation Hotel (Hope Valley) customers**, due to extreme weather conditions that increase the risk of a potential wildfire. Customers will need to plan for an extended power shutoff that began at 4:30 a.m. on Wednesday, November 20, and could last more than 24 hours.

Customers are encouraged to visit our Community Resource Centers from 8 a.m. - 10 p.m. at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA if they are unable to secure necessary alternative power.

Further details can be found on our webpage: <https://california.libertyutilities.com/south-lake-tahoe/residential/emergencies/electrical/public-safety-power-shutoff-update.html>

**Jennifer Guenther** | Liberty Utilities (West Region) | Senior Manager, Customer Solutions  
P: 530-721-1861 | E: [Jennifer.Guenther@libertyutilities.com](mailto:Jennifer.Guenther@libertyutilities.com)

---

**From:** Jennifer Guenther

**Sent:** Tuesday, November 19, 2024 5:25 PM

**To:** Lee Kiolbasa <[Leonard.Kiolbasa@libertyutilities.com](mailto:Leonard.Kiolbasa@libertyutilities.com)>; [mbeckwith@alpinecountyca.gov](mailto:mbeckwith@alpinecountyca.gov);

[tminder@alpineso.com](mailto:tminder@alpineso.com); [nwilliamson@alpinecountyca.gov](mailto:nwilliamson@alpinecountyca.gov); [rjohnson@alpinecountyca.gov](mailto:rjohnson@alpinecountyca.gov); Terry Hughes <[athughes75@hotmail.com](mailto:athughes75@hotmail.com)>; [tstreeper@alpinecountyca.gov](mailto:tstreeper@alpinecountyca.gov); [cgoodman@alpinecountyca.gov](mailto:cgoodman@alpinecountyca.gov); [ken.quiner@washoetribe.us](mailto:ken.quiner@washoetribe.us); [rob.beltramo@washoetribe.us](mailto:rob.beltramo@washoetribe.us); [lisa.christensen@washoetribe.us](mailto:lisa.christensen@washoetribe.us); [George.abbott@washoetribe.us](mailto:George.abbott@washoetribe.us); [max.rettig@washoetribe.us](mailto:max.rettig@washoetribe.us); [aslais@alpinecountyca.gov](mailto:aslais@alpinecountyca.gov); [charootunian@alpineso.com](mailto:charootunian@alpineso.com); [jbaker@alpineso.com](mailto:jbaker@alpineso.com); [pwasham@alpinecountyca.gov](mailto:pwasham@alpinecountyca.gov); [bchappell-mcgovern@mono.ca.gov](mailto:bchappell-mcgovern@mono.ca.gov); John Peters <[jpeters@mono.ca.gov](mailto:jpeters@mono.ca.gov)>; Seth Clark <[sclark@monosheriff.org](mailto:sclark@monosheriff.org)>; [curtiranch@gmail.com](mailto:curtiranch@gmail.com); [rcnalders54@gmail.com](mailto:rcnalders54@gmail.com); Michael Lightfoot <[michael.l.lightfoot@usmc.mil](mailto:michael.l.lightfoot@usmc.mil)>; [andrew.oddo@usmc.mil](mailto:andrew.oddo@usmc.mil); John Peters <[jpeters@mono.ca.gov](mailto:jpeters@mono.ca.gov)>; [ibraun@monosheriff.org](mailto:ibraun@monosheriff.org); [bbullock@mono.ca.gov](mailto:bbullock@mono.ca.gov); [sroberts@monosheriff.org](mailto:sroberts@monosheriff.org); [kpeterson@mono.ca.gov](mailto:kpeterson@mono.ca.gov); [cyoung@mono.ca.gov](mailto:cyoung@mono.ca.gov); [mmartinez@mono.ca.gov](mailto:mmartinez@mono.ca.gov); [cmokracek@mono.ca.gov](mailto:cmokracek@mono.ca.gov); [lgaunt@mono.ca.gov](mailto:lgaunt@mono.ca.gov); [yfreeman@mono.ca.gov](mailto:yfreeman@mono.ca.gov); Sandra Moberly <[smoberly@mono.ca.gov](mailto:smoberly@mono.ca.gov)>

**Cc:** Kate Marrone <[Kate.Marrone@libertyutilities.com](mailto:Kate.Marrone@libertyutilities.com)>; Peter Stoltman <[Peter.Stoltman@libertyutilities.com](mailto:Peter.Stoltman@libertyutilities.com)>; Alison Vai <[Alison.Vai@libertyutilities.com](mailto:Alison.Vai@libertyutilities.com)>

**Subject:** RE: Subject: Notice of Potential Public Safety Power Shutoff from Liberty for Markleeville, Woodfords, Desolation Hotel (Hope Valley), Topaz, Coleville, and Walker area customers

Sharing the map.

**Jennifer Guenther** | [Liberty Utilities \(West Region\)](#) | Senior Manager, Customer Solutions  
P: 530-721-1861 | E: [Jennifer.Guenther@libertyutilities.com](mailto:Jennifer.Guenther@libertyutilities.com)

---

**From:** Lee Kiolbasa <[Leonard.Kiolbasa@libertyutilities.com](mailto:Leonard.Kiolbasa@libertyutilities.com)>

**Sent:** Tuesday, November 19, 2024 5:18 PM

**To:** [mbeckwith@alpinecountyca.gov](mailto:mbeckwith@alpinecountyca.gov); [tminder@alpineso.com](mailto:tminder@alpineso.com); [nwilliamson@alpinecountyca.gov](mailto:nwilliamson@alpinecountyca.gov); [rjohnson@alpinecountyca.gov](mailto:rjohnson@alpinecountyca.gov); Terry Hughes <[athughes75@hotmail.com](mailto:athughes75@hotmail.com)>; [tstreeper@alpinecountyca.gov](mailto:tstreeper@alpinecountyca.gov); [cgoodman@alpinecountyca.gov](mailto:cgoodman@alpinecountyca.gov); [ken.quiner@washoetribe.us](mailto:ken.quiner@washoetribe.us); [rob.beltramo@washoetribe.us](mailto:rob.beltramo@washoetribe.us); [lisa.christensen@washoetribe.us](mailto:lisa.christensen@washoetribe.us); [George.abbott@washoetribe.us](mailto:George.abbott@washoetribe.us); [max.rettig@washoetribe.us](mailto:max.rettig@washoetribe.us); [aslais@alpinecountyca.gov](mailto:aslais@alpinecountyca.gov); [charootunian@alpineso.com](mailto:charootunian@alpineso.com); [jbaker@alpineso.com](mailto:jbaker@alpineso.com); [pwasham@alpinecountyca.gov](mailto:pwasham@alpinecountyca.gov); [bchappell-mcgovern@mono.ca.gov](mailto:bchappell-mcgovern@mono.ca.gov); John Peters <[jpeters@mono.ca.gov](mailto:jpeters@mono.ca.gov)>; Seth Clark <[sclark@monosheriff.org](mailto:sclark@monosheriff.org)>; [curtiranch@gmail.com](mailto:curtiranch@gmail.com); [rcnalders54@gmail.com](mailto:rcnalders54@gmail.com); Michael Lightfoot <[michael.l.lightfoot@usmc.mil](mailto:michael.l.lightfoot@usmc.mil)>; [andrew.oddo@usmc.mil](mailto:andrew.oddo@usmc.mil); John Peters <[jpeters@mono.ca.gov](mailto:jpeters@mono.ca.gov)>; [ibraun@monosheriff.org](mailto:ibraun@monosheriff.org); [bbullock@mono.ca.gov](mailto:bbullock@mono.ca.gov); [sroberts@monosheriff.org](mailto:sroberts@monosheriff.org); [kpeterson@mono.ca.gov](mailto:kpeterson@mono.ca.gov); [cyoung@mono.ca.gov](mailto:cyoung@mono.ca.gov); [mmartinez@mono.ca.gov](mailto:mmartinez@mono.ca.gov); [cmokracek@mono.ca.gov](mailto:cmokracek@mono.ca.gov); [lgaunt@mono.ca.gov](mailto:lgaunt@mono.ca.gov); [yfreeman@mono.ca.gov](mailto:yfreeman@mono.ca.gov)

**Cc:** Jennifer Guenther <[Jennifer.Guenther@libertyutilities.com](mailto:Jennifer.Guenther@libertyutilities.com)>; Kate Marrone <[Kate.Marrone@libertyutilities.com](mailto:Kate.Marrone@libertyutilities.com)>; Peter Stoltman <[Peter.Stoltman@libertyutilities.com](mailto:Peter.Stoltman@libertyutilities.com)>; Alison Vai <[Alison.Vai@libertyutilities.com](mailto:Alison.Vai@libertyutilities.com)>

**Subject:** Subject: Notice of Potential Public Safety Power Shutoff from Liberty for Markleeville, Woodfords, Desolation Hotel (Hope Valley), Topaz, Coleville, and Walker area customers

Attention Public Safety Partners,

This is an important alert from the local electric provider, Liberty. Please be advised of a potential Public Safety Power Shutoff (PSPS) event for Liberty's customers in **Markleeville**,

**Woodfords, Desolation Hotel (Hope Valley), Topaz, Coleville, and Walker areas, as detailed in the map attached that may be required due to extreme weather conditions that increase the risk of a potential wildfire.**

Liberty has activated its PSPS protocol and has alerted public safety partners, Medical Baseline Customers, all customers that may be impacted, and other key audiences regarding the possibility of a PSPS.

Here's what you need to know:

- **Expected start of PSPS outage:** Wednesday, November 20, at 2:00 a.m.
- **Expected duration of PSPS outage:** from 7-24 hours
- **Number of customers potentially impacted:** Approximately 1,490 customers may be impacted by Liberty's potential PSPS. See map for details.

Liberty will activate two Community Resource Centers on Wednesday, November 20 from 8 a.m. - 10 p.m. The Woodfords Community Center, 96 Washoe Blvd. Markleeville, CA and Walker Community Center 442 Mule Deer Drive, Walker, CA that will remain open throughout the PSPS. Liberty will also provide regular updates to customers via [website](#), email, social media, and Onsolve (text/phone platform).

In addition, [here is the website with PSPS information in multiple languages](#).

Thank you for your support and cooperation as we work to keep our customers and communities safe.

### **About Public Safety Power Shutoffs**

A public safety power shutoff (PSPS) is a safety procedure utilized by electric utilities to proactively turn off power when and where weather conditions create a high wildfire risk. The practice of de-energization, which is becoming more and more frequent, is supported by the California Public Utilities Commission (CPUC) as a safety best practice.

In partnership with fire weather experts, Liberty monitors real-time weather data and forecasts and regularly tests fuel moisture during the fire season. If forecasted conditions meet or exceed safety thresholds, Liberty may initiate a PSPS.

**Leonard Kiolbasa, CBCP, CEM**

| [Liberty Utilities \(California\)](#) | Emergency Management Manager  
P: | C: 530-414-6330 | E: [Leonard.Kiolbasa@libertyutilities.com](mailto:Leonard.Kiolbasa@libertyutilities.com)

## Nicholas Raft

---

**From:** Jennifer Guenther  
**Sent:** Wednesday, November 20, 2024 4:42 PM  
**To:** John Peters; Sandra Moberly; htorix@esUSD.org; Shane Gleason; scottndeb1951@outlook.com; Cathy Young; Bri Chappell-McGovern; Cassidy Miles; Seth Clark; curtiranch@gmail.com; rcnald54@gmail.com; Michael Lightfoot; andrew.oddo@usmc.mil; ibraun@monosheriff.org; bbullock@mono.ca.gov; sroberts@monosheriff.org; Kathy Peterson; mmartinez@mono.ca.gov; Chris Mokrcek; lgaunt@mono.ca.gov; yfreeman@mono.ca.gov; cert4av@gmail.com  
**Cc:** Lee Kiolbasa; Matt Newberry; Kate Marrone  
**Subject:** RE: PSPS Restoration

We have restored power to the **Topaz, Coleville, and Walker** communities following the extreme weather conditions that necessitated a Public Safety Power Shutoff (PSPS). Liberty crews conducted safety inspections on the affected power lines and confirmed the grid could be safely re-energized.

We appreciate your understanding as we took this proactive measure to keep the community safe.

**Jennifer Guenther** | [Liberty Utilities \(West Region\)](#) | Senior Manager, Customer Solutions  
P: 530-721-1861 | E: [Jennifer.Guenther@libertyutilities.com](mailto:Jennifer.Guenther@libertyutilities.com)

---

**From:** Jennifer Guenther  
**Sent:** Wednesday, November 20, 2024 3:52 PM  
**To:** John Peters <jpeters@mono.ca.gov>; Sandra Moberly <smoberly@mono.ca.gov>; htorix@esUSD.org; Shane Gleason <sgleason@esUSD.org>; scottndeb1951@outlook.com  
**Cc:** Lee Kiolbasa <Leonard.Kiolbasa@libertyutilities.com>; Matt Newberry <Matt.Newberry@libertyutilities.com>; Kate Marrone <Kate.Marrone@libertyutilities.com>  
**Subject:** PSPS Inspections Implemented

Liberty crews are conducting safety inspections on power lines and electric infrastructure throughout the **Topaz, Coleville, and Walker** communities. This is an essential action that must be completed before lifting the current Public Safety Power Shutoff (PSPS) and restoring power. Liberty expects to begin restoring power at approximately 6:00 p.m.

Thank you for your cooperation as we work to keep our communities safe.

The Community Resource Centers at Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA, and Walker Community Center, 442 Mule Deer Drive, Walker, CA, will remain open until 10:00, as long as the PSPS is still in effect.

**For additional information and real-time updates**, please visit our [PSPS website](#) or follow us on [Facebook](#) (@LibertyUtilitiesLT) and [X](#) (@LibertyUtil\_CA)

**Jennifer Guenther** | [Liberty Utilities \(West Region\)](#) | Senior Manager, Customer Solutions  
P: 530-721-1861 | E: [Jennifer.Guenther@libertyutilities.com](mailto:Jennifer.Guenther@libertyutilities.com)



## 16 Appendix C – CPUC Notifications

**From:** [Jordan Parrillo](#)  
**To:** [DeMayo, Ronald](#); [Noll, Anthony](#); [Palmer, Leslie L.](#)  
**Cc:** [Dan Marsh](#); [Sharon Yang](#); [Peter Stoltman](#); [Tracy Luu-Varnes](#); [Nicholas Raft](#)  
**Subject:** Liberty Utilities Restores Power to All Customers Following Public Safety Power Shutoff  
**Date:** Wednesday, November 20, 2024 10:01:00 PM

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Good evening,

Liberty has restored power as of November 20, 2024 at 9:55 p.m. to all impacted customers, including the additional 686 customers in the Markleeville, Woodfords, and Desolation Hotel (Hope Valley) areas.

Our team will soon begin development of the post-PSPS report using the data we collected throughout the event and submit the document to the California Public Utilities Commission by the required date.

Sincerely,  
Jordan

**Jordan Parrillo** | **Liberty Utilities (California)** | Manager, Regulatory Affairs  
P: 530-721-7818 | E: [Jordan.Parrillo@libertyutilities.com](mailto:Jordan.Parrillo@libertyutilities.com)

---

**From:** Jordan Parrillo  
**Sent:** Wednesday, November 20, 2024 5:12 PM  
**To:** DeMayo, Ronald <Ronald.DeMayo@cpuc.ca.gov>; Noll, Anthony <Anthony.Noll@cpuc.ca.gov>; Palmer, Leslie L. <Leslie.Palmer@cpuc.ca.gov>  
**Cc:** Dan Marsh <Dan.Marsh@libertyutilities.com>; Sharon Yang <Sharon.Yang@libertyutilities.com>; Peter Stoltman <Peter.Stoltman@libertyutilities.com>; Tracy Luu-Varnes <Tracy.Luu-Varnes@libertyutilities.com>; Nicholas Raft <Nicholas.Raft@libertyutilities.com>  
**Subject:** Liberty Utilities Restores Power Following Public Safety Power Shutoff

Good afternoon,

Liberty Utilities (Liberty) has restored power to approximately 805 customers in the Topaz, Coleville, and Walker areas following extreme weather conditions that triggered a Public Safety Power Shutoff (PSPS). Liberty crews conducted safety inspections on the affected power lines before safely re-energizing those customers by 4:30 p.m. on November 20, 2024.

Liberty is still monitoring weather conditions in the Markleeville, Woodfords, and Desolation Hotel (Hope Valley) areas. Approximately 686 customers, including 2 MBL and 191 other AFN customers remain impacted.

Thank you for your support throughout this public safety event.

Sincerely,

Jordan

**Jordan Parrillo** | [Liberty Utilities \(California\)](#) | Manager, Regulatory Affairs  
P: 530-721-7818 | E: [Jordan.Parrillo@libertyutilities.com](mailto:Jordan.Parrillo@libertyutilities.com)

---

**From:** Jordan Parrillo

**Sent:** Wednesday, November 20, 2024 8:04 AM

**To:** DeMayo, Ronald <[Ronald.DeMayo@cpuc.ca.gov](mailto:Ronald.DeMayo@cpuc.ca.gov)>; Noll, Anthony <[Anthony.Noll@cpuc.ca.gov](mailto:Anthony.Noll@cpuc.ca.gov)>; Palmer, Leslie L. <[Leslie.Palmer@cpuc.ca.gov](mailto:Leslie.Palmer@cpuc.ca.gov)>

**Cc:** Dan Marsh <[Dan.Marsh@libertyutilities.com](mailto:Dan.Marsh@libertyutilities.com)>; Sharon Yang <[Sharon.Yang@libertyutilities.com](mailto:Sharon.Yang@libertyutilities.com)>; Peter Stoltman <[Peter.Stoltman@libertyutilities.com](mailto:Peter.Stoltman@libertyutilities.com)>; Tracy Luu-Varnes <[Tracy.Luu-Varnes@libertyutilities.com](mailto:Tracy.Luu-Varnes@libertyutilities.com)>; Nicholas Raft <[Nicholas.Raft@libertyutilities.com](mailto:Nicholas.Raft@libertyutilities.com)>

**Subject:** Update on Public Safety Power Shutoff Initiated by Liberty Utilities

Good morning,

Liberty Utilities (Liberty) is notifying the California Public Utilities Commission that we initiated a Public Safety Power Shutoff (PSPS) in the Topaz, Coleville, and Walker areas in addition to the Markleeville, Woodfords, and Desolation Hotel (Hope Valley) areas.

Pertinent details:

- Muller 1296 Circuit and Topaz was de-energized starting on November 20, 2024 at 4:30 a.m.
- Topaz 1202 Circuit was de-energized starting on November 20, 2024 at 6:49 a.m.
- Extreme weather conditions are forecasted for the aforementioned areas until November 20, 2024 at 4:00 p.m.
- Approximately 1,491 customers, including 15 Medical Baseline (MBL) customers and 399 other access and functional needs (AFN) customers, will be impacted.
- Liberty has activated its PSPS protocol and has notified public safety partners, MBL Customers, and all customers that are impacted by the PSPS.
- Link to Liberty PSP portal: [Liberty Utilities - PSPS Operations App | Liberty Utilities Public Safety](#)
- Liberty will activate two Community Resource Centers (CRC) on Wednesday, November 20 from 8 a.m. – 10 p.m. One CRC will be located at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA 96120 and one CRC will be located at Walker Community Center, 442 Mule Deer Drive, Walker, CA 93517.

We will continue to keep you apprised of any significant updates.

Thank you for your support and cooperation as we work to keep our communities safe.

Sincerely,  
Jordan

**Jordan Parrillo** | Liberty Utilities (California) | Manager, Regulatory Affairs  
P: 530-721-7818 | E: [Jordan.Parrillo@libertyutilities.com](mailto:Jordan.Parrillo@libertyutilities.com)

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**From:** Jordan Parrillo

**Sent:** Wednesday, November 20, 2024 4:43 AM

**To:** DeMayo, Ronald <[Ronald.DeMayo@cpuc.ca.gov](mailto:Ronald.DeMayo@cpuc.ca.gov)>; Noll, Anthony <[Anthony.Noll@cpuc.ca.gov](mailto:Anthony.Noll@cpuc.ca.gov)>; Palmer, Leslie L. <[Leslie.Palmer@cpuc.ca.gov](mailto:Leslie.Palmer@cpuc.ca.gov)>

**Cc:** Dan Marsh <[Dan.Marsh@libertyutilities.com](mailto:Dan.Marsh@libertyutilities.com)>; Sharon Yang <[Sharon.Yang@libertyutilities.com](mailto:Sharon.Yang@libertyutilities.com)>; Peter Stoltman <[Peter.Stoltman@libertyutilities.com](mailto:Peter.Stoltman@libertyutilities.com)>; Tracy Luu-Varnes <[Tracy.Luu-Varnes@libertyutilities.com](mailto:Tracy.Luu-Varnes@libertyutilities.com)>; Nicholas Raft <[Nicholas.Raft@libertyutilities.com](mailto:Nicholas.Raft@libertyutilities.com)>

**Subject:** Public Safety Power Shutoff Initiated by Liberty Utilities

Good morning,

Liberty Utilities (Liberty) is notifying the California Public Utilities Commission that we initiated a Public Safety Power Shutoff (PSPS) in the Markleeville, Woodfords, and Desolation Hotel (Hope Valley) areas to reduce wildfire risk and ensure the safety of the community during the forecasted extreme weather conditions.

Pertinent details:

- Muller 1296 Circuit was de-energized starting on November 20, 2024 at 4:30 a.m.
- Extreme weather conditions are forecasted for the aforementioned areas until November 20, 2024 at 4:00 p.m.
- Approximately 686 customers, including 2 Medical Baseline (MBL) customers and 191 other access and functional needs (AFN) customers, will be impacted.
- Liberty has activated its PSPS protocol and has notified public safety partners, MBL Customers, and all customers that are impacted by the PSPS.
- Link to Liberty PSP portal: [Liberty Utilities - PSPS Operations App | Liberty Utilities Public Safety](#)
- Liberty will activate one Community Resource Centers (CRC) on Wednesday, November 20 from 8 a.m. – 10 p.m. The CRC will be located at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA 96120.

We will continue to keep you apprised of any significant updates.

Thank you for your support and cooperation as we work to keep our communities safe.

Sincerely,

Jordan

**Jordan Parrillo | Liberty Utilities (California) | Manager, Regulatory Affairs**  
P: 530-721-7818 | E: [Jordan.Parrillo@libertyutilities.com](mailto:Jordan.Parrillo@libertyutilities.com)

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**From:** Jordan Parrillo

**Sent:** Tuesday, November 19, 2024 5:25 PM

**To:** DeMayo, Ronald <[Ronald.DeMayo@cpuc.ca.gov](mailto:Ronald.DeMayo@cpuc.ca.gov)>; Noll, Anthony <[Anthony.Noll@cpuc.ca.gov](mailto:Anthony.Noll@cpuc.ca.gov)>; Palmer, Leslie L. <[Leslie.Palmer@cpuc.ca.gov](mailto:Leslie.Palmer@cpuc.ca.gov)>

**Cc:** Dan Marsh <[Dan.Marsh@libertyutilities.com](mailto:Dan.Marsh@libertyutilities.com)>; Sharon Yang <[Sharon.Yang@libertyutilities.com](mailto:Sharon.Yang@libertyutilities.com)>; Peter Stoltman <[Peter.Stoltman@libertyutilities.com](mailto:Peter.Stoltman@libertyutilities.com)>; Tracy Luu-Varnes <[Tracy.Luu-Varnes@libertyutilities.com](mailto:Tracy.Luu-Varnes@libertyutilities.com)>; Nicholas Raft <[Nicholas.Raft@libertyutilities.com](mailto:Nicholas.Raft@libertyutilities.com)>

**Subject:** Potential Public Safety Power Shutoff Event

Good evening,

Liberty Utilities (Liberty) is notifying the California Public Utilities Commission that we may implement a Public Safety Power Shutoff (PSPS) in the Markleeville, Woodfords, and Desolation Hotel (Hope Valley), Topaz, Coleville, and Walker areas within the next 24 hours to reduce wildfire risk and ensure the safety of the community during the anticipated extreme weather conditions.

Pertinent details:

- Extreme weather conditions are forecasted for the aforementioned areas starting November 20, 2024 at 2:00 a.m.
- Approximately 1,491 customers, including 15 Medical Baseline (MBL) customers and 399 other access and functional needs (AFN) customers, could be impacted.
- Public safety partners and first responders will be contacted immediately and made aware of the medically sensitive customers who could be impacted if a PSPS is implemented.
- Link to Liberty PSP portal: [Liberty Utilities - PSPS Operations App | Liberty Utilities Public Safety](#)
- Liberty will activate two Community Resource Centers (CRC) on Wednesday, November 20 from 8 a.m. – 10 p.m. One CRC will be located at the Woodfords Community Center, 96 Washoe Blvd, Markleeville, CA 96120 and one CRC will be located at Walker Community Center, 442 Mule Deer Drive, Walker, CA 93517.

Customers who require power to operate life-essential medical equipment will be contacted and strongly encouraged to make special accommodations should a PSPS be implemented or dial 9-1-1 if they are unable to secure necessary alternative power.

We will continue to monitor weather conditions as they evolve and keep you apprised of any

significant updates.

Thank you for your support and cooperation as we work to keep our communities safe.

Sincerely,  
Jordan

**Jordan Parrillo** | [Liberty Utilities \(California\)](#) | Manager, Regulatory Affairs  
P: 530-721-7818 | E: [Jordan.Parrillo@libertyutilities.com](mailto:Jordan.Parrillo@libertyutilities.com)

## 17 Appendix D - PSPS Event Data Workbook (Excel File)

Available at: <https://california.libertyutilities.com/portola/residential/safety/electrical/wildfire-mitigation.html>